

Con Edison

Consolidated Utility Billing System CUBS

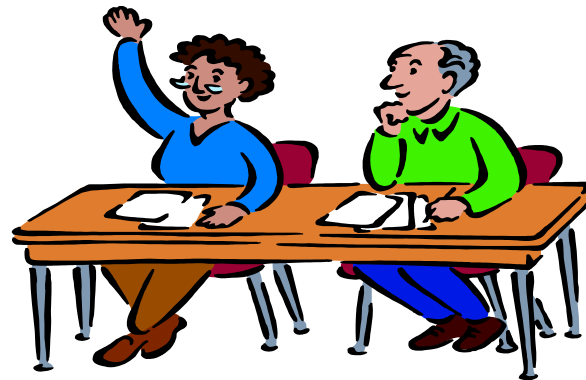
Last update: December 2014

Topics

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- Sales Tax Rates
- Customer Charge
- Late Payment Charges
- Payment Arrangements
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- ESCO Bill Inserts
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- Remittance Processing

TOPICS (continued)

- Customer Care
- ESCO Services
- Supporting Systems
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- CUBS Bill Document
- ESCO Action Items



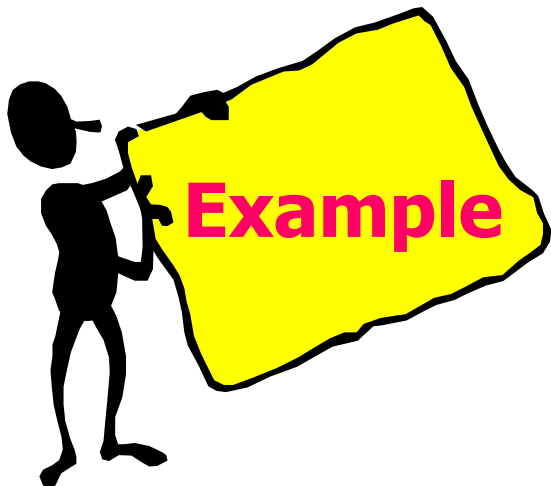
Commodity Rates

Submitted @ customer level, by service, via EDI
814 Enrollment or EDI 814 Change

- Accept “rate ready” format
- Accept simple rates
 - for each electric account: \$/kWH
 - for each gas account: \$/therm

Commodity Rates (continued)

- Rate changes not restricted to cycle
- No restrictions on number of rate changes per billing cycle
- Current rate effective until new rate submitted
- Bills crossing rate changes will reflect “blended” rate
- Rates will be overridden by the last submission if there are multiple submissions with the same effective date



“Blended” Rates

The parameters for Mr. Lynch’s February bill:

From Date	To Date	# of Days In Cycle	#of Days @ Rate	Commodity Rate	Usage For Entire Cycle Period
1/24	2/25	32	26	\$0.083	460kwh
			6	\$0.088	

The bill calculation:

$$(26/32) * \$0.083 * 460 = \$31.02$$

$$(6/32) * \$0.088 * 460 = \$7.59$$

$$\text{Total} = \$38.61$$

Blended rate shown on bill:

$$\$38.61/460\text{kwh} = \text{\$.0839}$$

Commodity Rates (continued)

- Rate changes applied:
 - **Prospectively:** (*effective date after entry date*)
 - Entry Date must be at least 4 calendar days before Effective Date
 - **Retroactively:** (*effective date before entry date*)
 - Effective Date after last “READ DATE” & last “MADE DATE”. The “MADE DATE” can be found in the BIG01 segment of the last EDI 810
 - Entry Date at least 4 calendar days before next “READ DATE”

Commodity Rate Changes

Entry Date	Effective Date	Validation Rules Applied	Last READ DATE	Last MADE* DATE	Next READ DATE	Status	Note(s)
19-Aug	22-Aug	Prospective	01-Aug	02-Aug	02-Sep	Reject	Effective date must be \geq 4 days after entry date
20-Aug	24-Aug	Prospective	01-Aug	02-Aug	02-Sep	Accept	
23-Aug	02-Aug	Retrospective	01-Aug	02-Aug	02-Sep	Reject	Effective date must be $>$ last "Read Date" <i>and</i> "To Date"
24-Aug	29-Aug	Prospective	01-Aug	02-Aug	02-Sep	Accept	
25-Aug	03-Aug	Retrospective	01-Aug	02-Aug	02-Sep	Accept	Overwrites changes effective 8/24 (past) and 8/29 (pending)
30-Aug	02-Aug	Retrospective	01-Aug	02-Aug	02-Sep	Reject	Entry date must be \geq 4 days before next "To Date"
01-Sep	10-Sep	Prospective	01-Aug	02-Aug	02-Sep	Accept	
03-Sep	07-Sep	Prospective	01-Sep	02-Sep	01-Oct	Accept	Overwrites change effective 9/10 (pending)

Billing Option Change

Billing option changes can only be prospective.

- The effective date is after entry date
- If request is received at least 4 calendar days before the cycle date, the change will occur on the next cycle. Otherwise, the change will occur on the following cycle date

Sales Tax Rates

- ESCOs must provide sales tax % @ customer level, by service, via EDI 814 Enrollment or EDI 814 Change
- Con Edison will not determine the sales tax rate
- Any other taxes (i.e., GRT) must be rolled into commodity rate
- The POR rate is applied to Sales Tax

Customer Charge

- Provide customer charge rate at customer level, by service, via EDI 814 Enrollment or EDI 814 Change
- Provide daily rate (\$/day)



Retention Period

- When customer contacts Con Edison requesting to de-enroll, Con Edison will send EDI 814 drop request, reason code “A13” with text: “customer requested drop”
- If the ESCO receives new authorization from the customer to remain with the incumbent ESCO, an email can be sent to retailaccess@coned.com

Processing of Customer Rescission Requests

When the customer being served by an incumbent ESCO switches to a new ESCO, the incumbent ESCO receives an 814 drop, reason code “CHA” with text: “customer switched to another provider”

Processing of Customer Rescission Requests (continued)

If the incumbent ESCO receives new authorization from the customer, the incumbent ESCO can send in an inbound 814 drop with reason code “CHA”

This will cancel the original drop

Processing of Customer Rescission Requests (continued)

The 814 drop request with reason code CHA will only be accepted if:

- Account is active with incumbent ESCO
- Account is pending enrollment with another ESCO
- Account effective date with pending ESCO is greater than 3 business days

Processing of Customer Rescission Requests (continued)

Con Edison will send:

- An 814 drop response – the effective date will match the original end date given
- An 814 reinstatement

Late Payment Charges (LPCs)

For Information Purposes only:

LPCs are assessed against ESCO supply charges billed through CUBS and collected by Con Edison.

RATE = 1.5%

LOGIC = LPC rate applied to any balance outstanding 25 days or longer at time of next bill

Payment Arrangements

For Information Purposes only:

Effective with the implementation of Purchase of Receivables (POR), when Con Edison creates a level payment plan (LPP) or deferred payment agreement (DPA) on a customer account, that payment arrangement will be created for **both** Con Edison Delivery Amounts and ESCO Supply amounts.

ESCO Bill Messages

- Submitted at ESCO level for entire CUBS population, by service
- Start/End dates must be provided
- Must be received at least 15 days before effective start date
- 480 characters maximum length
- Send bill messages via email to RetailAccess@coned.com

ESCO Bill Inserts

- Must provide notice of pending inserts at least 15 calendar days before desired distribution date
 - send e-mail to RetailAccess@coned.com
- May not exceed one half ounce (0.5 oz)
- Mailing equipment limitations
- Processing fee for discretionary inserts

Final CUBS Accounts Handling

Con Edison will continue to present ESCO charges on bills that we issue even if the customer is no longer on CUBS.

The CUBS relationship severs when the customer:

- Changes to dual billing
- Changes to agency billing
- Switches to a new ESCO
- Returns to Con Edison for supply

Final CUBS Accounts Handling (continued)

Once a customer stops being a Con Edison delivery customer:

Any charges that make up the “Lesser Than Amount (LTA)” will be returned to the ESCO for collection via the EDI 820. If any portion of LTA was purchased, we will take that money back from the ESCO via the EDI 820

Billing Services Fee

- ESCO charged per service billed on CUBS, this is dependent on whether the other service is also billed
- Charge passed to customers as credit

Service Billed on Consolidated Billing	Credit (\$)
Electric only	\$1.20 as of March 1, 2014
Gas only	\$1.20
Electric and Gas	\$1.20 (\$0.60 for electric/ \$0.60 for gas)

Billing Services Fee (continued)

- Charge presented monthly via RAIS &/or TCIS invoices for previous cycle *AND* as line item in EDI 820 Account Receivables Advisement (payment transaction)
- Payment for purchased receivables to be remitted to ESCO will be reduced by amount

Remittance Processing

- ESCO receivables billed through CUBS during each month will be purchased on the 20th of the subsequent month (or next business day, if applicable).
 - **Ex. 1: On 10/20, Con Edison will purchase those ESCO charges billed through CUBS from 9/1 through 9/30.**
 - **Ex. 2: On 11/21 (because 11/20 is not a business day), Con Edison will purchase those ESCO charges billed from 10/1 through 10/31.**
- Funds disbursed via ACH
- Accompanying EDI 820 Account Receivables Advisement echoes funds sent

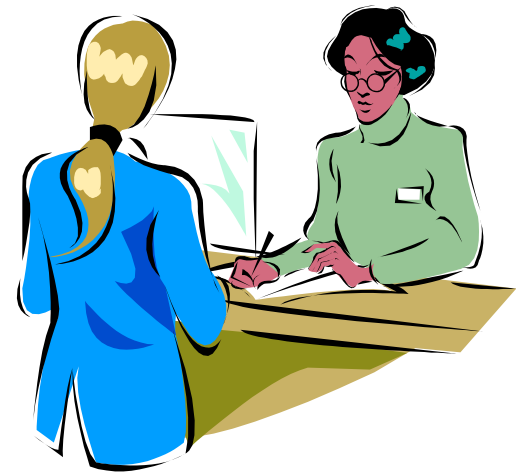
Remittance Processing (continued)

- If an ESCO receives payment directly from a customer on CUBS, that customer's full payment must be forwarded to Con Edison.
 - **Mailing Address:** Retail Choice Operations; Con Edison; 4 Irving Place, 9th Floor - Box 18; New York, NY 10003
 - **Wiring Instructions:** Bank of New York, bank account name: CECONY Energy Receipts
bank account # and aba # will be provided in an encrypted file upon ESCOs request
1 Wall Street; New York, NY 10286

NOTE: On the day of the wire, please send e-mail to RetailAccess@coned.com indicating the exact amount of the transfer.

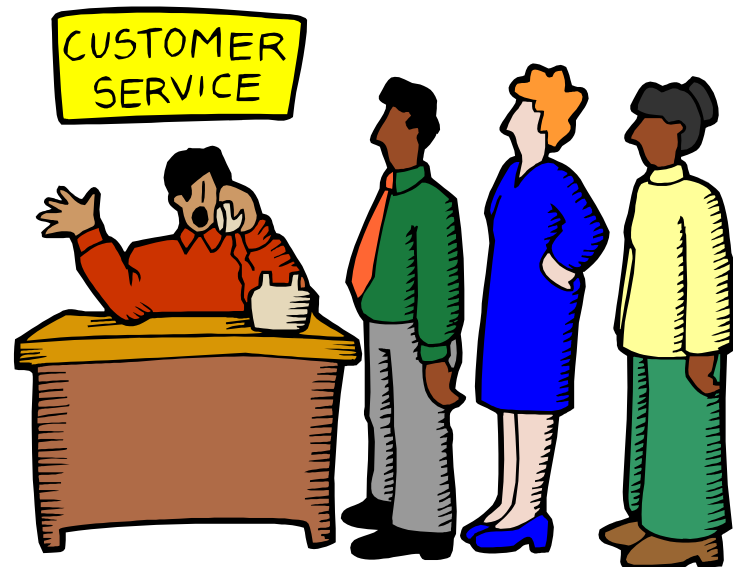
Customer Care

- Con Edison
 - Customer call handling 24/7
 - 1-800-75CONED (1-800-752-6633)
 - Specialized billing group
 - Bill, mail, process payments, disbursements
- ESCO
 - Maintain customer relationship
 - Customer information
 - Enrollment, De-enrollment
 - Rate changes



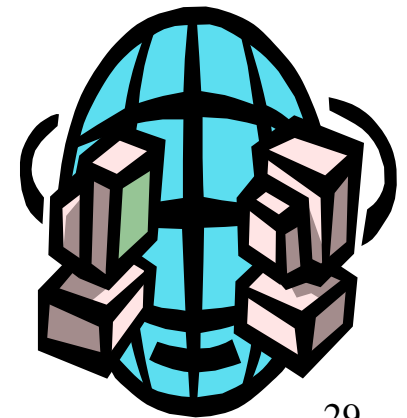
ESCO Services

- Retail Choice Operations
 - Training
 - Inquiry Handling
 - Problem Resolution
 - Operational Issues
 - System Questions



Supporting Information Systems

- RAIS – Retail Access information System
 - www.coned.com/retailaccess
 - Account Listing File available for electric accounts
- TCIS – Transportation Customer Information System
 - www.coned.com/TCIS
 - Account Listing File available for gas accounts



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CUBS Bill Document

- 1 additional page added to each customer's bill
- Service-specific information on same page
 - gas and/or electric supply charges
 - gas and/or electric ESCOs information
 - Supplier's name and phone number
 - Supplier's customer account number
 - Supplier's unique bill message

Your electricity supply detail

Your electricity supplier

SUNSHINE ENERGY INC.
 CHESTNUT STREET
 NEWARK, NJ 07102
 For information call: 1-877-887-6866
 Your supplier account #: 5965865

Your electricity supply charges

30 day billing period from Aug 31, 2006 to Sep 30, 2006
 kWh used 350

Customer charge	\$20.31
Supply cost @13.5000¢ per kWh	\$47.25
Sales tax @0.0000%	\$0.00
Total electricity supply charges	\$67.56

MESSAGES from your electricity ESCO

Go Green – Help the environment by switching to our environmentally friendly rate derived from hydro-electric and wind sources.

Your gas supply detail

Your gas supplier

ENERGY USA CORP.
 421 OUTLANDS BLVD.
 EL PASO, TX 14634
 For information call: 1-800-999-1234
 Your supplier account #: 3854384584

► Your gas supply charges

30 day billing period from Aug 31, 2006 to Sep 30, 2006
 therms used 319

Customer charge	\$0.00
Supply cost @88.8732¢ per therm	\$283.51
Sales tax @0.0000%	\$0.00
Total gas supply charges	\$283.51

MESSAGES from your gas ESCO

ESCO Action Items

- Complete EDI Testing
- Provide CUBS primary contact information
- Provide 2 signed copies of Billing Services Agreement (prior to enrollment period)

