



Increase in Billing and Payment Processing Charge

Effective February 1, 2020, the Billing and Payment Processing (BPP) charge applicable to customers, increased from **\$1.20** per bill to **\$1.28**. For customers with a combined electric and gas account, the portion of the charge applicable to electric service will be **\$1.28** less the amount applicable to the gas service.

Effective February 1, 2020, the BPP rates are:

- Single Service Electric - **\$1.28**
- Single Service Gas - **\$1.28**
- Dual Service Electric **\$0.64** and Gas **\$0.64**

Contact Us

If you have any questions or comments, please [visit our ESCO website](#) or email RetailAccess@coned.com.