



## EDI Responses Follow Up

As a follow up to the Newsletter sent last Friday November 6, 2020 regarding an EDI Outage, our IT Department has identified the issue that began on November 3, 2020. They have isolated all of the impacted files and are working to make sure they are all reprocessed.

If you do not receive responses by close of business tomorrow, November 10, 2020, please let us know.

Thank you for your patience.

### Contact Us

If you have any questions or comments, please [visit our ESCO website](#) or email [RetailAccess@coned.com](mailto:RetailAccess@coned.com).