CORE Project - System Integration Test Planning Update

We want to thank you again for attending the System Integration Test Planning Meeting.

Please see attached the meeting presentation.

The CECONY Customer Service System (CSS) and the O&R/RECO Customer Information Management System (CIMS) currently support customer account, credit, collections and meter to bill functions. Both legacy platforms will be replaced with Oracle Customer Care and Billing (CC&B) as part of the CORE project.
Con Edison, Orange & Rockland and Rockland Electric Co.
Oracle Customer Care & Billing Testing
ESCO & EDI Vendors
March 28, 2022
# Agenda

## CORE Project Update Meeting

1. Project update
2. High-level change considerations
3. Testing prep
4. Information & resources
5. Q&A
Project update

- The CORE team is currently testing internally with CC&B and edge systems
- Internal testing

Connectivity prep
- Collect connectivity profile information
- Configure connectivity set-up

Finalizing test plans
- Provide test plans of what will be tested
- Please send any feedback that you have

Connectivity test
- Perform connectivity testing and the ability to send & receive files

Integration testing
- You will be notified on when we can begin full end to end testing
Change Considerations

1. The CC&B account number will be 11 digits for both customers and ESCO shell accounts. This new account number will be used for all EDI communications, displayed on the customer's bill and used for enrolling with ESCO’s.
   a) Customer account number - During the cut over period an 814C transaction will be sent for the customer account number change from legacy to the CC&B account number.
   b) ESCO shell account number - The CC&B ESCO shell account number will be communicated thru email to respective marketers during cut-over period.

2. A 90-day grace period will be given to all ESCO EDI batch inbound transactions to use the legacy customer account number.
   a) After the 90-day grace period, any transaction received thru EDI on legacy customer account numbers will be rejected back to ESCOs. This also applies to the ESCO shell accounts.
   b) This 90-day period is not applicable for any external facing websites.

3. During the 90-day grace period, all the EDI outbound transactions (including response transactions to inbound) to ESCOs will be using CC&B 11 digit account number as key identifier. This also applies to the shell account numbers.
Change Considerations

4. ORU will align with CECONY in supporting the submission of tax rate via EDI. Tax-exempt percent will not be accepted.

5. ORU will align with CECONY in supporting the ESCO Portability/Seamless Move process.

6. Once CC&B goes live, there is no ATRA account number change process when a customer changes premises. As result of that, ESCO will not receive any 814C for account change due to ATRA.

7. CECONY and O&R Gas Interruptible accounts will be enrolled through EDI for both Dual and Rate Ready billing options.

8. For ORU Gas Transportation Marketers, invoices will not be sent via email, rather a notification will be sent to download the invoice from the TCIS website.

9. ORU Capacity Release program will have the ability to restrict Gas Transportation Marketers from over nominating; this will prevent the Marketers from nominating more than what they have been allocated.

10. Seasonally-off will no longer be offered to customers.
Testing prep for ESCO’s & EDI vendors

• Development should be completed

• Ensure that you have a dedicated test region

• Data Privacy
  – When test files are sent, the party receiving the test file should be notified ahead of time that the file is ready to be sent
  – Test files should be sent to test locations/folders, different than the production locations
  – No emails, paper bills, ebills, postcards or letters should be sent to any customers
Information & Resources

• Newsletters can be found on theESCO Website:
  – ConEdison/ORU CIS Replacement - EDI Billing TXN Changes (Only Applicable to EDI Billers) – December 2021
  – CORE Project Update – December 2021
  – ConEdison/ORU CIS Replacement Technical Overview Meeting FAQ – October 2021
  – ConEdison/ORU CIS Replacement Technical Meeting Presentation hosted on 10/12/21 – October 2021
  – ConEdison/ORU CIS Replacement Kick-Off FAQ – September 2021
  – ConEdison/ORU CIS Replacement Kick-off Meeting Presentation hosted on 09/13/21 – September 2021
  – ConEdison and Orange & Rockland's Customer Information System Replacement Project – August 2021

• CORE project questions - dl-coreescosupport@coned.com
CORE Project
Q&A