



#### **Annual Electric Marketer Meeting**

We want to thank you again for attending the 2022 Annual Electric Marketer Meeting. Please see attached the meeting presentation.

We are currently compiling all the questions and answers from our Electric Marketer Meeting and will be creating a document that will be sent out in the upcoming newsletter.

Thank you,

**Retail Choice Operations** 

Consolidated Edison Company of New York, Inc.

www.Coned.com



## **Electric Marketer Meeting**

November 21, 2022



#### **Agenda**

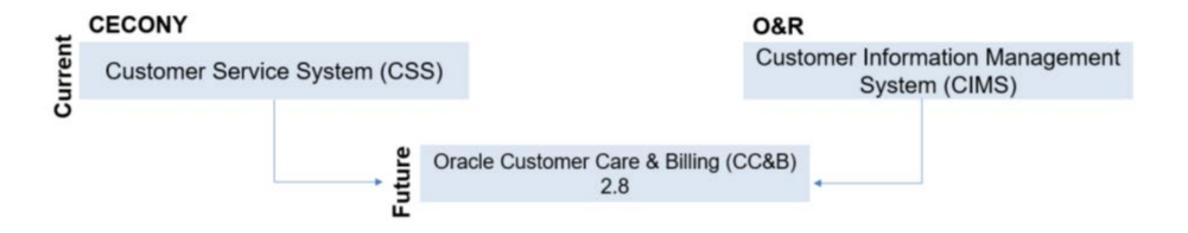
- Corporate Updates
- Account Billing
- Retail Access Information System (RAIS)
- Electronic Data Interchange (EDI)
- Meter Reading Schedule for 2023
- Reminders and Available Resources
- Q&A

## **Corporate Updates**



## **Customer Information System Replacement Project**

The CECONY Customer Service System (CSS) and the O&R Customer Information Management System (CIMS) currently support customer account, credit, collections and meter to bill functions. Both legacy platforms will be replaced with Oracle Customer Care and Billing (CC&B) as part of the CORE project.





#### **CORE Project - Timeline**



We have started our internal testing. Once we have completed enough testing, we will start our external testing with the companies that requested to test with us.

#### **CORE Project Changes - Account Numbers**

#### **Account Number Changes**

- Account number's will be 11 digits for both Customers and ESCO Account Number.
- The new account number will be used for all EDI communications which will be displayed on the customer's bill and used for enrolling with ESCO's.

#### **ESCO Account Number**

Account number will be communicated thru email to respective marketers during cut-over period. This
spreadsheet will be sent after the customer account number change (814C) transactions has been sent out.

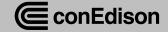
<b>ESCO Legacy Shell Account number</b>	CC&B Shell Account Number	Effective Date
999001000100006	65133400005	10/13/2021
9999499900	65144400002	10/13/2021



#### **CORE Project Changes - Account Numbers**

#### **Customer Account Number**

- During the cut over period an 814C transaction will be sent for the customer account number change from legacy to the CC&B account number.
- 814C customer account number change transaction (sample below) will be sent. In this transaction, it will have
   ESCO shell account number still pointing to old (legacy one), other segments will remain same.



## **Cutover Period - Account Number Changes**

#### 90 Day Grace Period

 A 90-day grace period will be given to all ESCO EDI transactions to use the legacy customer account number and ESCO account number.

#### After the 90-day grace period

Any transaction received through EDI on legacy customer account numbers will be rejected back to ESCOs. This also applies to the ESCO shell account number.

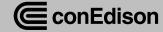
#### **Exceptions**

- This 90-day period is not applicable for any external facing websites (RAIS websites).
- Any ESCO interactions with external facing websites has to use new account numbers.



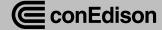
## **CORE Project Changes - Service Address Reformatting**

- We will be standardizing the service address based on US Postal Service guidelines. As a result, impacted supplier enrolled accounts will trigger an 814C change transaction.
- 814C transactions will be sent with the modified customer address as shown below. Other segments on transaction will remain same.



## **CORE Project Changes - Customer Name Reformatting**

- Customer name fields in the database are structured differently than the current legacy systems. As a result, when the customer's names are converted to new CC&B database, impacted supplier enrolled accounts will trigger an 814C change transaction.
- 814C transactions will be sent with the modified customer name as shown below. Other segments on transaction will remain same.



## **CORE Project Updates**

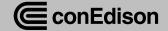
#### **Drop Transactions**

Will be sent with reason code of "020" - "ACCOUNT CLOSED".

#### **Changes to Account Numbers (ATRA) Process**

- Changes in meter reading routes will no longer result in changes to the Account Numbers.
- ESCO's will not receive any 814C for account changes due to ATRA.

All CORE Project Newsletters can be found on the ESCO Website



## **Smart Meter (AMI) Saturation**

- Estimated 97.5% of the meter deployment will be completed by end of 2022.
- Completed 96% mass deployment which equates to 5.12M meters installed
  - Electric meters installed 3.95M
  - Gas meters installed 1.17M
- Communications performance continues to improve and is now at 99.8% across service territory
- In the PSC reporting plan for 2016, it was established to maintain estimated reads below 1.5% metric
  - AMI Estimated billing rate trending at 0.68% for October

## **Account Billing**

#### **Reasons for Unbilled Accounts**

**Defective Meters** Improper postings of Meter Information Meter Exchanges Delays in updating Transitioning from Legacy to AMI or Smart Meter **Estimated Readings** Long Term no Access Weather Pandemic restrictions

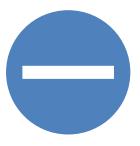


#### **Corrective Action**



## Notification is sent to the corresponding billing group to adjust the account

Billing Groups: Customer Assistance or the Direct Representative



## If the account has a billing discrepancy where Retail Choice involvement is needed:

When an entity is missing the customer's first or last months customer bill, usually this is an indicator that the account did not transition properly



#### **Unbilled Process**



All Retail Choice accounts are proactively reviewed



Accounts that receive an inquiry from an ESCO are further reviewed

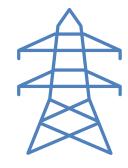
Confirm it is over 30 days unbilled Confirm it has an open referral

## **CORE/AMI Project - Billing**



#### **Bulk billing should decrease**

Bill cycles expected not to exceed more than 1 month

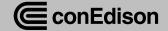


#### **AMI** meter deployment

Reduces the probably of estimated bill that creates billing adjustments



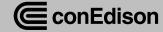
## **Available Resources on RAIS**



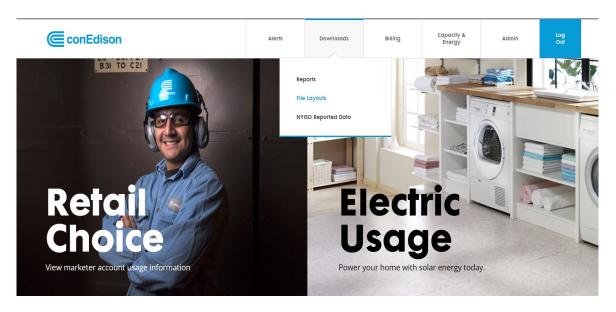
#### **Daily Account Listing File**

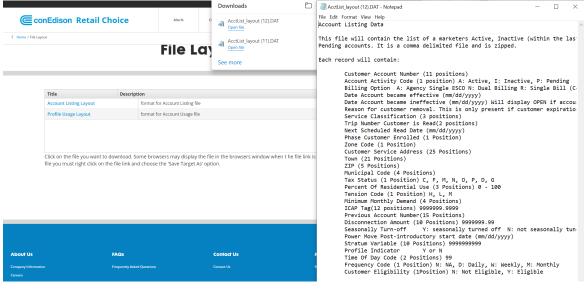
These files contain the list of a marketer's Active, Inactive and Pending accounts (within the last 60 days):

Customer Account Number (15 positions)	Account Activity Code (1 position) A: Active, I: Inactive, P: Pending	Billing Option A: Agency Single ESCO N: Dual Billing R: Single Bill (ConEd)	Date Account became effective (mm/dd/yyyy)	Date Account became ineffective (mm/dd/yyyy) Will display OPEN if account has no expiration date	Reason for customer removal. This is only present if customer expiration date is not OPEN (as above)	Service Classification (3 positions)	Trip Number Customer is Read(2 positions)	Next Scheduled Read Date (mm/dd/yyyy)	Customer Service Address (25 Positions)
-------------------------------------------------	--------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------	-----------------------------------------------------	-----------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------	--------------------------------------------	----------------------------------------------------	------------------------------------------------	--------------------------------------------------



#### **File Layout on RAIS**

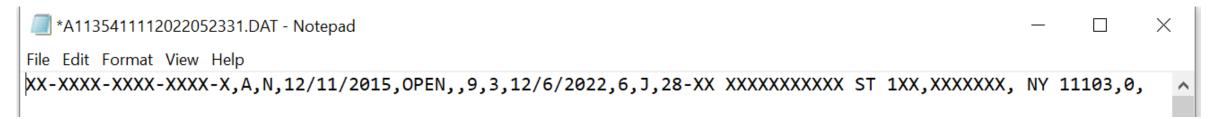






## **Daily Account Listing - Layout**

Example of Daily Account Listing File



 Using the file layout will help identify essential account details. Below is the example file using the RAIS layout

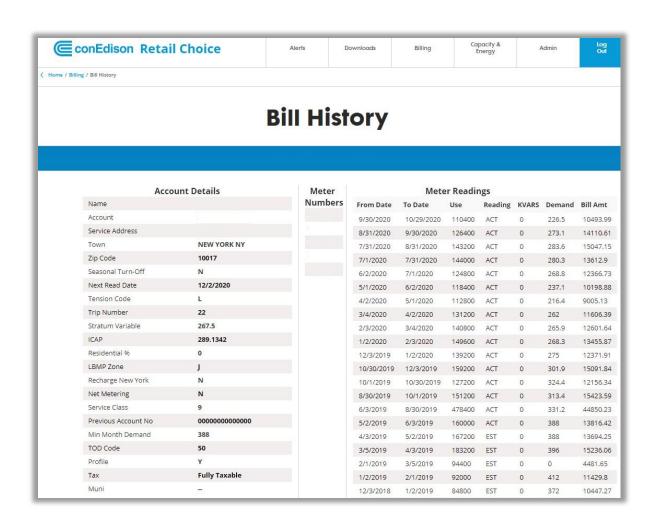
Customer Account Number (15 positions)	Account Activity Code (1 position) A: Active, I: Inactive, P: Pending	Agency Single ESCO N: Dual	Date Account became effective (mm/dd/yyyy)	Will display	expiration date is	Service Classification (3 positions)	Trip Number Customer is Read(2 positions)	Next Scheduled Read Date (mm/dd/yyyy)	Phase Customer Enrolled (1 Position)	Zone Code (1 Position)	Customer Service Address (25 Positions)
XX-XXXX- XXXX-XXXX- X	A	N	12/11/2015	OPEN		9	3	12/6/2022	6	J	28-XX XXXXXXXXXXX ST 1XX



## **Account Billing History**

#### The Billing History contains:

- Customer Name
- Service Address
- Next Meter Reading Date
- Meter Number(s)
- Trip Number
- ICAP
- Service Class
- Previous Account Number





# Retail Access Information System (RAIS)

## **RAIS - Cyber Security**

Once an ESCO has passed all the Data Security requirements, permissions to the new RAIS environment will be provided

Shared logins are not supported

- Multifactor Authentication (MFA) is in place
- Not allowing multiple users at the same time without locking the profile

#### Registering for the RAIS Website



## URL - coned.com/RetailChoice

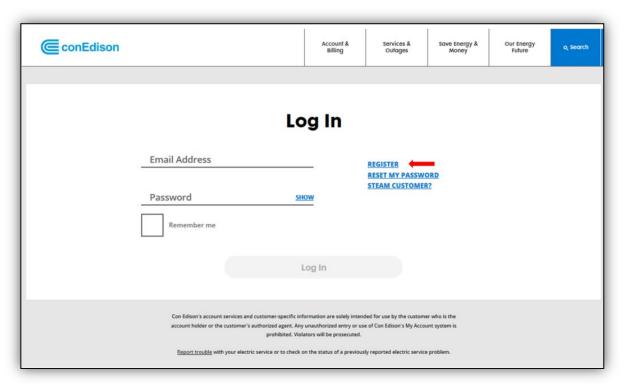
Instead of logging in, select REGISTER on the right-hand side of the screen

This is not a direct registration to RAIS but to the OKTA platform for the Corporate website



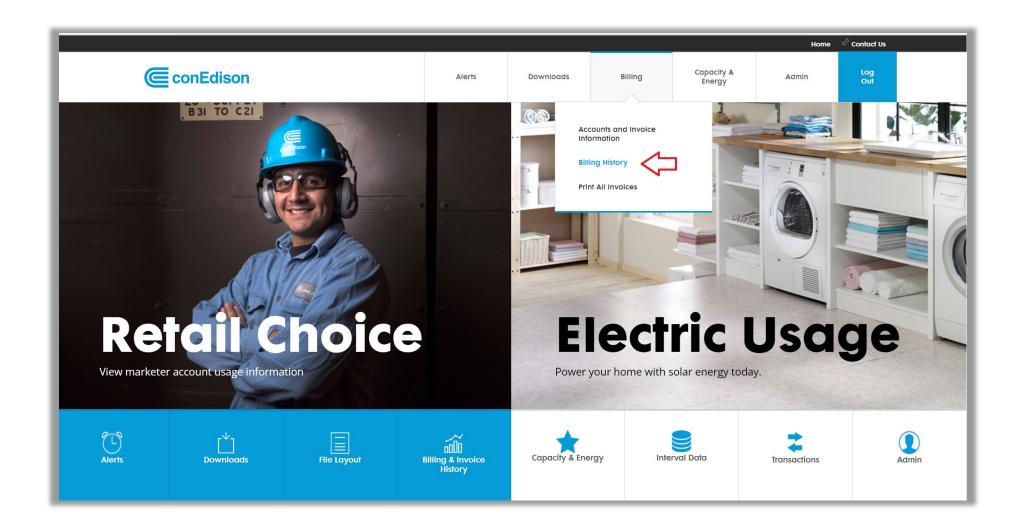
Once registered, please provide the below via email to RetailAccess@coned.com

Names Email address Name of Entity



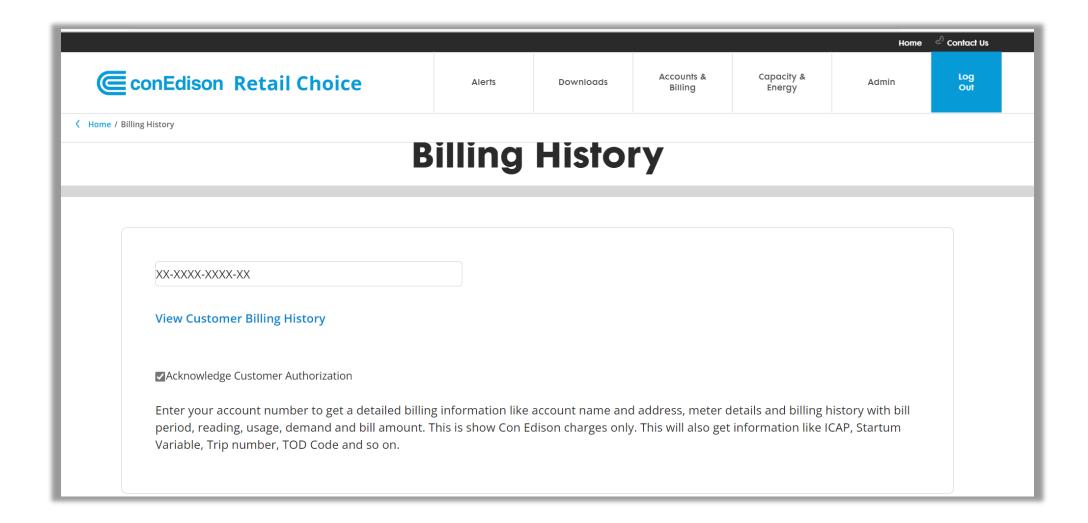


## **RAIS Screen - Billing History**



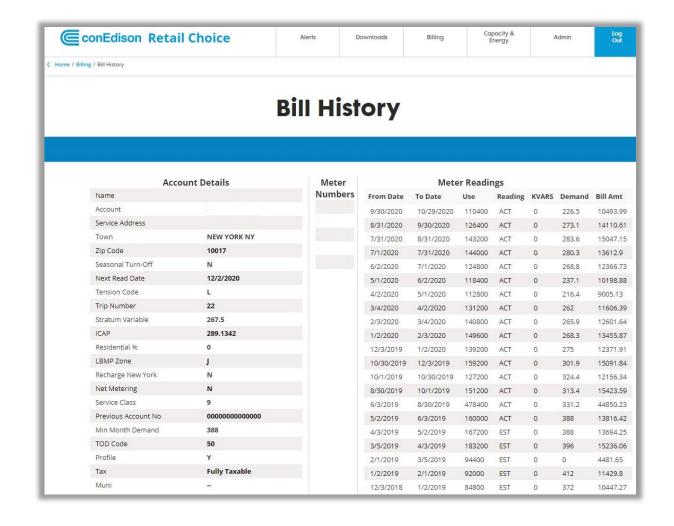


#### **Billing History**



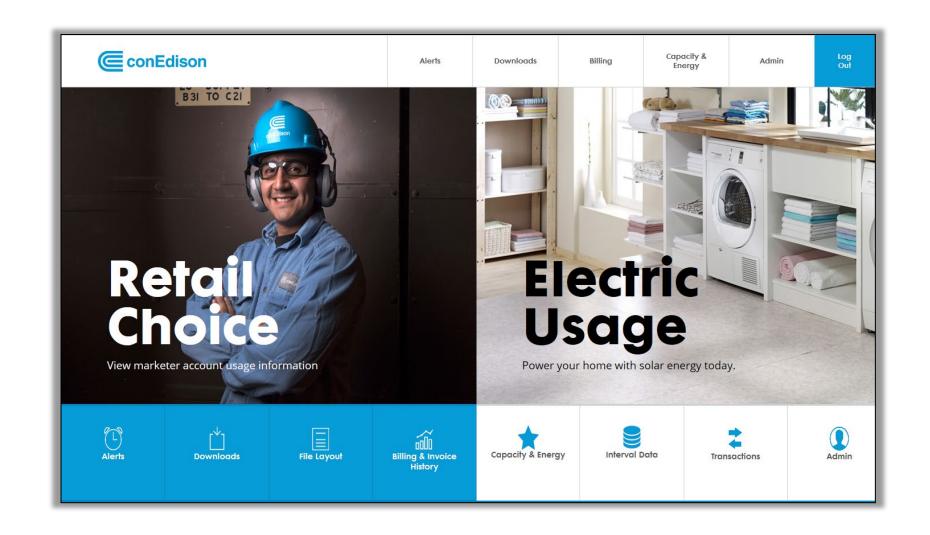


## **Billing History**



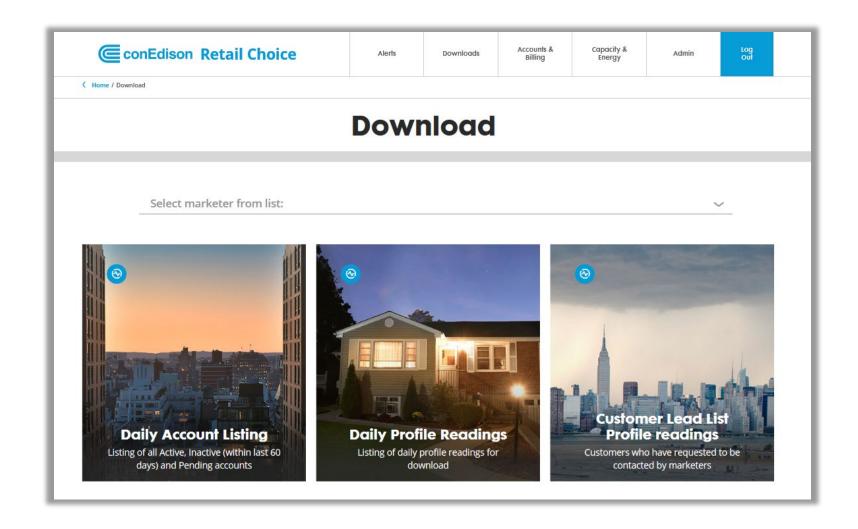


#### **RAIS - Home Screen**





#### **RAIS - Download**





#### **RAIS** Functionality



All legacy RAIS functionality



Electric marketer invoices



## NYISO Reported Data

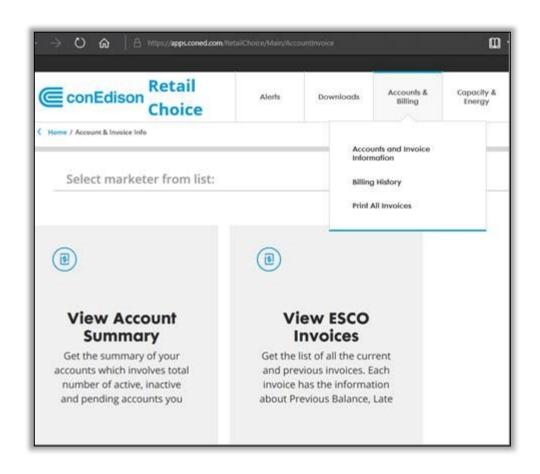
Customer hourly meter data load

Unaccounted for energy (UFE) reports

Capacity true-up reports

Loadshapes

Customer details – ZCD report





# NYISO Reported Data (Customer Hourly Metered Data Load)

ne / NYISO Reported Data Downloa	d
	NYISO Reported Data Download
	Customer Hourly Meter Data Load
	Select ESCO
	Account Numbers
	Start Year   Start Month   Start Day
	End Year   End Month   End Day
	Submit
	Customer Details - ZCD Report
	Select ESCO
	Account Number
	Start Date    ICAP Yea >
	Submit
	UFE Report
	Year V Month V Submit
	ICAP Trueup
	Year V Month V Submit



#### **NYISO Reported Data**

(Customer Hourly Metered Data Load)

Account Id	Service Point	PTID	Usage Date	HR1	HR2	HR3	HR4	HR5	HR6	HR7	HR8
XXXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXX	2/1/2022	0.549	0.549	0.576	0.5445	0.5445	0.576	0.54	4.16
XXXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/2/2022	0.5985	0.603	0.639	0.5985	0.603	0.6435	0.6165	2.7
XXXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/3/2022	0.5805	0.558	0.5805	0.5805	0.5265	0.5535	1.341	2.81
XXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/4/2022	0.5715	0.5895	0.603	0.5625	0.594	0.558	0.558	3.2
XXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/5/2022	0.567	0.5985	0.594	0.6075	0.5805	0.585	0.585	0.5
XXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/6/2022	1.314	1.3455	1.323	1.3545	1.3635	1.3275	1.3455	1.2
XXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/7/2022	1.3365	1.386	1.3455	1.35	1.368	1.3275	1.323	3.0
XXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/8/2022	0.558	0.576	0.585	0.5535	0.6075	0.6075	0.5445	2.97
XXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/9/2022	0.549	0.594	0.6075	0.5985	0.6075	0.576	1.5705	3.7
XXXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/10/2022	0.6345	0.5985	0.594	0.63	0.6075	0.6165	0.6255	2.9
XXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/11/2022	0.5985	0.567	0.621	0.612	0.5715	0.594	1.5345	3.48
XXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/12/2022	0.6345	0.5625	0.5895	0.5715	0.5625	0.5895	0.5895	0.51
XXXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXX	2/13/2022	0.5895	0.585	0.603	0.576	0.558	0.585	0.567	0.54
XXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXX	2/14/2022	0.5535	0.5895	0.5535	0.585	0.5895	0.5535	0.5445	2.72
XXXXXXXXXXXXXX	XXXXXXXXXXXXX	XXXXXXXXXXXXX	2/15/2022	0.6165	0.6165	0.6705	0.621	0.6165	0.639	0.5985	3.7

- Hourly metered data is required to be submitted to the NYISO on a monthly basis.
- Hourly metered data is calculated based on a loadshaping methodology as well as interval meter readings obtained from AMI and legacy meters.



# NYISO Reported Data (Zonal Coincident Demand (ZCD) Report)

ConEdison	
	NYISO Reported Data Download
	Customer Hourly Meter Data Load
	Select ESCO
	Account Numbers
	Start Year × Start Month × Start Day ×
	End Year  End Month  End Day
	Submit
	Customer Details - ZCD Report
	Select ESCO
	Account Number
	Start Date   ICAP Yea >
	Submit
	UFE Report
	Year $\checkmark$ Month $\checkmark$ Submit
_	
	ICAP Trueup  Year Month Submit
	Year $\checkmark$ Month $\checkmark$ Submit
	Loadshape
	Submit



# NYISO Reported Data (ZCD Report)

ZCD report will include an ESCO's

- Active accounts
- Values associated with each account

These values measure an account's contribution to the NYCA peak and are inclusive of losses such as unaccounted for energy

Acco	ount Id	Service Point	ZCD Value	ICAP Year	Premise	Srvc Class	Stratum	TOD Code	Meter Type	PTID	ESCO Effective Date	ESCO End Date
XXXXX	(XXXXXX	xxxxxxx	16.41768	2020	11123456	9	В	50	_	012345	1/4/2018	



# NYISO Reported Data (Unaccounted For Energy)

me / NYISO Reported Data Downloa	ad	
	NYISO Reported Data Download	
	Customer Hourly Meter Data Load	
	Select ESCO	
	Account Numbers	
	Start Year   Start Month   Start Day	
	End Year   End Month   End Day	
	Submit	
	Customer Details - ZCD Report	
	Select ESCO	
	Account Number	
	Start Date 📵 ICAP Yea 🗸	
	Submit	
	UFE Report  Year   ✓ Mt. mit	
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	ICAP Trueup	
	Year v Month v Submit	

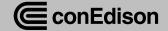


### **NYISO Reported Data**

(Unaccounted For Energy)

Subzone PTID	Subzone Name	Designation	Monthly Average					
80482	MILLWD	H	8.0%					
55532	DUNWOD		4.4%					
55523	N.Y.C.	J	8.0%					
Date	Subzone	1	2	3	4	5	6	7
02/01/2022	55523	11.7%	12.0%	12.3%	12.4%	12.1%	12.2%	
02/02/2022	55523	11.3%	11.8%	11.9%	12.1%	11.9%	11.8%	
02/03/2022	55523	11.4%	12.2%	12.2%	12.1%	12.1%	11.8%	
02/04/2022	55523	11.0%	11.3%	11.5%	11.3%	11.5%	11.4%	
02/05/2022	55523	11.1%	11.3%	11.8%	11.6%	11.7%	11.6%	
02/06/2022	55523	11.4%	11.8%	12.0%	12.0%	11.7%	11.9%	
02/07/2022	55523	11.4%	12.1%	12.2%	12.4%	12.3%	12.2%	
02/08/2022	55523	10.0%	10.6%	10.9%	10.8%	10.7%	10.2%	
02/09/2022	55523	10.3%	10.8%	11.1%	11.0%	11.0%	10.9%	
02/10/2022	55523	10.0%		11.1%	10.9%	10.7%	10.6%	
02/11/2022	55523	9.4%	10.0%	10.4%	10.3%	10.2%	10.2%	
02/12/2022	55523	9.1%	9.0%	10.6%	9.4%	9.4%	9.7%	
02/13/2022	55523	7.7%	8.2%	8.9%	9.1%	9.5%	9.8%	
02/14/2022	55523	9.0%	9.6%	9.9%	10.2%	9.9%	10.4%	
02/15/2022		10.3%		11.1%	10.8%	10.9%	10.9%	
00/46/0000	EEEOO	40.00/	44 40/	44.00/	44 C0/	44 E0/	44 40/	

The difference between the total sub-zonal load according to the NYISO and the total customer load according to TODRS (based on a loadshape and interval metered data).



# NYISO Reported Data (ICAP Trueup Report)

ome / NYISO Reported Data Downlo	ad
	NYISO Reported Data Download
	Customer Hourly Meter Data Load
	Select ESCO
	Account Numbers
	Start Year $\vee$ Start Month $\vee$ Start Day $\vee$
	End Year   End Month   End Day
	Submit
	Customer Details - ZCD Report
	Select ESCO
	Account Number
	Start Date 📵 ICAP Yea 🗸
	Submit
	UFE Report
	Year V Month V Submit
	ICAP Trueup
	Year Vear Submit



# NYISO Reported Data (ICAP Trueup Report)

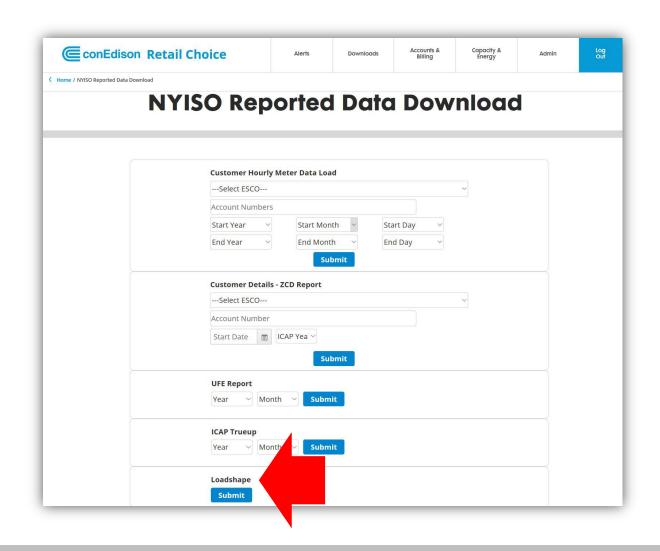
The ICAP true-up report will indicate true-up factors based on the ICAP reports submitted to the NYISO (Estimated Load, Loadshift, True-up). These values are used to calculate an ESCO's ICAP responsibility in MW.

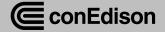
MARKET	ZONE	REPORT DATE	TRUEUP FACTOR	REPORT TYPE
TD (H-I-J)	Н	03/01/2022	0.167225482	Forecast Trueup Factor (Estimated Load)
TD (H-I-J)	I	03/01/2022	0.077255871	Forecast Trueup Factor (Estimated Load)
TD (H-I-J)	J	03/01/2022	0.116389501	Forecast Trueup Factor (Estimated Load)
TD (H-I-J)	Н	03/01/2022	0.158803998	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	03/01/2022	0.078456471	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	03/01/2022	0.113456722	Current Trueup Factor (Loadshift)
TD (H-I-J)	Н	03/02/2022	0.159059601	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	03/02/2022	0.078928778	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	03/02/2022	0.114039772	Current Trueup Factor (Loadshift)
TD (H-I-J)	Н	03/03/2022	0.159074073	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	03/03/2022	0.078892047	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	03/03/2022	0.114053916	Current Trueup Factor (Loadshift)
TD (H-I-J)	H	03/04/2022	0.159112665	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	03/04/2022	0.078786875	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	03/04/2022	0 114029304	Current Trueun Factor (Loadshift)



## **NYISO Reported Data**

(Loadshape)





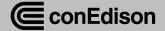
## **NYISO Reported Data**

(Loadshape)

Loadshape Id	Service Class	Stratum	Stratum Variable	Stratum From	Stratum To	Day Type	Temp From	Temp To	CONSUMPTION_HR	1 CONSUMPTION	_HR2
1	1	U	ANN KWH	0	99999999	FRI	-50	28	0	4	0.35
2	1	U	ANN KWH	0	99999999	FRI	28.01	54	0	4	0.35
3	1	U	ANN KWH	0	999999999	FRI	54.01	62	0	4	0.33
4	1	U	ANN KWH	0	99999999	FRI	62.01	67	0.4	9	0.38
5	1	U	ANN KWH	0	99999999	FRI	67.01	72	0.6	1	0.53
6	1	U	ANN KWH	0	99999999	FRI	72.01	75	0.7	8	0.72
7	1	U	ANN KWH	0	999999999	FRI	75.01	150	0.9	6	0.87
8	1	U	ANN KWH	0	99999999	HOL	-50	28	0	4	0.35
9	1	U	ANN KWH	0	99999999	HOL	28.01	54	0	4	0.35
10	1	U	ANN KWH	0	99999999	HOL	54.01	62	0	4	0.33
11	1	U	ANN KWH	0	99999999	HOL	62.01	67	0.4	9	0.38
12	1	U	ANN KWH	0	99999999	HOL	67.01	72	0.6	1	0.53
13	1	U	ANN KWH	0	999999999	HOL	72.01	75	0.7	8	0.72
14	1	U	ANN KWH	0	99999999	HOL	75.01	150	0.9	6	0.87
15	1	U	ANN KWH	0	99999999	MON	-50	28	0	4	0.35
16	1	U	ANN KWH	0	99999999	MON	28.01	54	0	4	0.35
17	1	U	ANN KWH	0	99999999	MON	54.01	62	0	4	0.33
18	1	U	ANN KWH	0	99999999	MON	62.01	67	0.4	9	0.38
19	1	U	ANN KWH	0	999999999	MON	67.01	72	0.6	1	0.53
- 20			A NINI IZIAZI I		00000000	MON	72.04	75		0	0.73

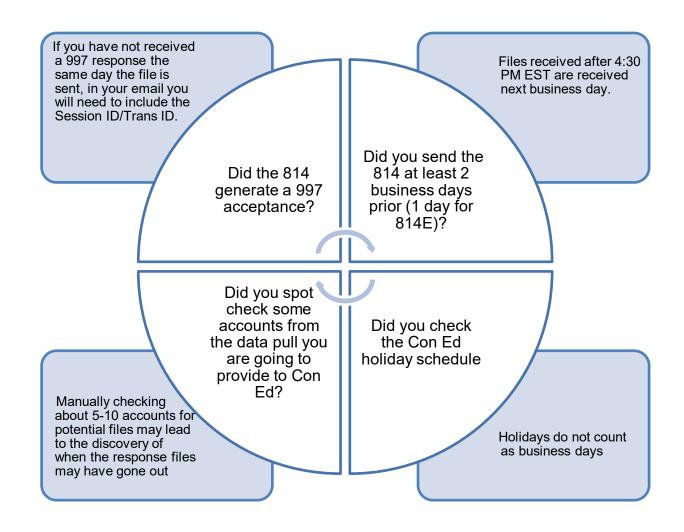
The loadshape file includes all load shapes assigned based on the service class, stratum, day type, and temperature variable.

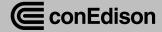
These loadshapes can be used to calculate an accounts hourly meter data.



# Electronic Data Interchange (EDI)

### **Missing 814 Response**





### **What Information Should The Email Contain**



If you have met all the requirements from the previous slide, please feel free to email us at

Retailaccess@coned.com

#### You will need to include the following:

- Account Number
- Type of 814
- Service (Electric)
- Date the file was sent
- ISA#



### What Occurs After Your Email Is Received

Spot check the provided account(s) Review EDI Inbound file If inbound file is not found, we will advise to review/update the list Outbound file If outbound file is found, we will advise to review/update the list We look to see that some of the accounts are valid customer accounts Is the Account number a valid CECONY account number? Once the above has been reviewed, we will then reach out to IT with the sample accounts which did not create responses



### Missing 867MU Files

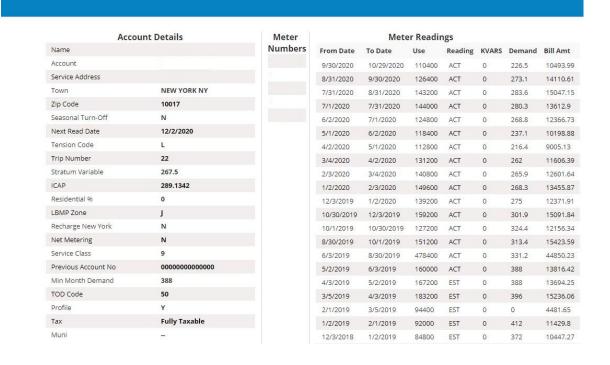
867 MU file may be missing due to:

- A system error
- Account has not been billed to date

Please reference our RAIS website to determine if the account has been billed up to date



### **Bill History**





### Missing 867 - Review RAIS

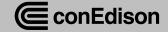
If the account has a bill up to date in RAIS

Please reach out to us at <a href="mailto:retailaccess@coned.com">retailaccess@coned.com</a>

If the account does not have a current bill in RAIS

In most cases the customer should be aware through their monthly bill, as this is indicated in our message center.

The customer should reach out to Customer Service to escalate their billing.



# Meter Reading Schedule 2023

### **Meter Reading Schedule**



# Months with two possible meter reading trip dates:

April

October

December



### **Reminder:**

Electronic data interchange (EDI) transactions must be received by 4:30PM EST to meet the deadline dates.



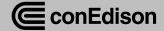
## **2023 Meter Reading Schedule**

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
JAN	1/3	1/4	1/5	1/6	1/9	1/10	1/11	1/12	1/13	1/17	1/18	1/19	1/20	1/23	1/24	1/25	1/26	1/27	1/30	1/31	2/1
FEB	2/2	2/3	2/6	2/7	2/8	2/9	2/10	2/13	2/14	2/15	2/16	2/17	2/21	2/22	2/23	2/24	2/27	2/28	3/1	3/2	3/3
MAR	3/6	3/7	3/8	3/9	3/10	3/13	3/14	3/15	3/16	3/17	3/20	3/21	3/22	3/23	3/24	3/27	3/28	3/29	3/30	3/31	4/3
APR		4/4	4/5	4/6	4/7	4/10	4/11	4/12	4/13	4/14	4/17	4/18	4/19	4/20	4/21	4/24	4/25	4/26	4/27	4/28	
APR	4/4	4/5	4/6	4/7	4/10	4/11	4/12	4/13	4/14	4/17	4/18	4/19	4/20	4/21	4/24	4/25	4/26	4/27	4/28	5/1	5/1
MAY	5/2	5/3	5/4	5/5	5/8	5/9	5/10	5/11	5/12	5/15	5/16	5/17	5/18	5/19	5/22	5/23	5/24	5/25	5/26	5/30	5/31
JUN	6/1	6/2	6/5	6/6	6/7	6/8	6/9	6/12	6/13	6/14	6/15	6/16	6/19	6/20	6/21	6/22	6/23	6/26	6/27	6/28	6/29
JUL	6/30	7/3	7/5	7/6	7/7	7/10	7/11	7/12	7/13	7/14	7/17	7/18	7/19	7/20	7/21	7/24	7/25	7/26	7/27	7/28	7/31
AUG	8/1	8/2	8/3	8/4	8/7	8/8	8/9	8/10	8/11	8/14	8/15	8/16	8/17	8/18	8/21	8/22	8/23	8/24	8/25	8/28	8/29
SEP	8/30	8/31	9/1	9/5	9/6	9/7	9/8	9/11	9/12	9/13	9/14	9/15	9/18	9/19	9/20	9/21	9/22	9/25	9/26	9/27	9/28
OCT	9/29	9/29	10/2	10/3	10/4	10/5	10/6	10/10	10/11	10/12	10/13	10/16	10/17	10/18	10/19	10/20	10/23	10/24	10/25	10/26	10/27
OCT		10/2	10/3	10/4	10/5	10/6	10/10	10/11	10/12	10/13	10/16	10/17	10/18	10/19	10/20	10/23	10/24	10/25	10/26	10/27	
NOV	10/30	10/31	11/1	11/2	11/3	11/6	11/7	11/8	11/9	11/13	11/14	11/15	11/16	11/17	11/20	11/21	11/22	11/27	11/28	11/29	11/30
DEC	12/1	12/1	12/4	12/5	12/6	12/7	12/8	12/11	12/12	12/13	12/14	12/15	12/18	12/19	12/20	12/21	12/22	12/26	12/27	12/28	12/29
DEC		12/4	12/5	12/6	12/7	12/8	12/11	12/12	12/13	12/14	12/15	12/18	12/19	12/20	12/21	12/22	12/26	12/27	12/28	12/29	



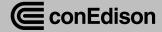
# **Electric Enrollment/Drop Deadlines for 2023**

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21
JAN	12/23	12/27	12/28	12/29	12/30	01/03	01/04	01/05	01/06	01/09	01/10	01/11	01/12	01/13	01/17	01/18	01/19	01/20	01/23	01/24	01/25
FEB	01/26	01/27	01/30	01/31	02/01	02/02	02/03	02/06	02/07	02/08	02/09	02/10	02/13	02/14	02/15	02/16	02/17	02/21	02/22	02/23	02/24
MAR	02/27	02/28	03/01	03/02	03/03	03/06	03/07	03/08	03/09	03/10	03/13	03/14	03/15	03/16	03/17	03/20	03/21	03/22	03/23	03/24	03/27
APR		03/28	03/29	03/30	03/31	04/03	04/04	04/05	04/06	04/07	04/10	04/11	04/12	04/13	04/14	04/17	04/18	04/19	04/20	04/21	
APR	03/28	03/29	03/30	03/31	04/03	04/04	04/05	04/06	04/07	04/10	04/11	04/12	04/13	04/14	04/17	04/18	04/19	04/20	04/21	04/24	04/24
MAY	04/25	04/26	04/27	04/28	05/01	05/02	05/03	05/04	05/05	05/08	05/09	05/10	05/11	05/12	05/15	05/16	05/17	05/18	05/19	05/22	05/23
JUN	05/24	05/25	05/26	05/30	05/31	06/01	06/02	06/05	06/06	06/07	06/08	06/09	06/12	06/12	06/13	06/14	06/15	06/16	06/20	06/21	06/22
JUL	06/23	06/26	06/27	06/28	06/29	06/30	07/03	07/05	07/06	07/07	07/10	07/11	07/12	07/13	07/14	07/17	07/18	07/19	07/20	07/21	07/24
AUG	07/25	07/26	07/27	07/28	07/31	08/01	08/02	08/03	08/04	08/07	08/08	08/09	08/10	08/11	08/14	08/15	08/16	08/17	08/18	08/21	08/22
SEP	08/23	08/24	08/25	08/28	08/29	08/30	08/31	09/01	09/05	09/06	09/07	09/08	09/11	09/12	09/13	09/14	09/15	09/18	09/19	09/20	09/21
OCT	09/22	09/22	09/25	09/26	09/27	09/28	09/29	10/02	10/03	10/04	10/05	10/06	10/10	10/11	10/12	10/13	10/16	10/17	10/18	10/19	10/20
OCT		09/25	09/26	09/27	09/28	09/29	10/02	10/03	10/04	10/05	10/06	10/10	10/11	10/12	10/13	10/16	10/17	10/18	10/19	10/20	
NOV	10/23	10/24	10/25	10/26	10/27	10/30	10/31	11/01	11/02	11/03	11/06	11/07	11/08	11/09	11/13	11/14	11/15	11/17	11/20	11/21	11/22
DEC	11/24	11/24	11/27	11/28	11/29	11/30	12/01	12/04	12/05	12/06	12/07	12/08	12/11	12/12	12/13	12/14	12/15	12/18	12/19	12/20	12/21
DEC		11/27	11/28	11/29	11/30	12/01	12/04	12/05	12/06	12/07	12/08	12/11	12/12	12/13	12/14	12/15	12/18	12/19	12/20	12/21	



# **2023 Holiday Schedule**

2023 Holidays	Day Holiday Is Observed by Con Edison
Christmas Day	Monday, December 26, 2022
New Year's Day	Monday, January 2, 2023
Martin Luther King Jr.'s Birthday*	Monday, January 16, 2023
Presidents' Day*	Monday, February 20, 2023
Memorial Day	Monday, May 29, 2023
Juneteenth Independence Day	Monday, June 19, 2023
Independence Day	Tuesday, July 4, 2023
Labor Day	Monday, September 4, 2023
Columbus Day*	Monday, October 9, 2023
Veterans' Day*	Friday, November 10, 2023
Thanksgiving Day	Thursday, November 23, 2023
Day after Thanksgiving*	Thursday, November 24, 2022
Christmas Day	Monday, December 25, 2023
New Year's Day	Monday, January 1, 2024



## Reminders and Available Resources



### **Electronic Data Interchange (EDI)**

- Holidays and Weekends (Saturday/Sunday) do not count as business days
- EDI transactions must be received by 4:30PM EST to be considered same day transactions
- EDI Response Time

Allow 1 Business Day	Allow 2 Business Days
814 Enrollment	814 Change
997	814 Drop
	814 Gas Profile
	814 Historical Usage



### Resources



#### **RAIS Website**

www.coned.com/RetailChoice



### **Meter Reading Schedule**

www.coned.com/en/businesspartners/become-a-supplypartner/energy-service-companynews/2023-retail-choice-enrollmentand-drop-deadlines



### **Newsletters**

Energy Service Company News |
Con Edison
(www.coned.com/en/businesspartners/become-a-supplypartner/energy-service-companynews)



# **Thank You!**

