ConEdison and Orange & Rockland’s Customer Information System

Replacement Project Update Meeting Presentation

We want to thank you again for attending the ConEdison and Orange & Rockland’s Customer Information System Replacement Project Update Meeting.

Please see attached the meeting presentation.

Thank you,

The CORE Project
CORE Update for ESCOs
August 30, 2023
Your microphone will remain disabled until we reach the Q&A portion of the presentation. Please keep your microphone on mute when not speaking.

Your camera has been disabled for the duration of the meeting.

During the Q&A portion, raise your hand if you would like to ask a question (please state your name & the company that you represent).

You can also participate by typing a question or comment into the chat.

Please refrain from revealing confidential customer information.
Agenda

• Testing Update
• Key Cutover Dates
• ESCO/EDI Provider Contact Information
• Q&A
Testing Update
Testing Update

• **Dress Rehearsal 2 (DR2):** Practice run of the cut-over process was completed
  – Disconnect & reconnecting internal & external systems
  – Code deployment
  – Data conversion & validation

• **Operational Readiness Testing 2 (ORT2):** One week execution of the daily production transactions in a test environment was completed

• **Dress Rehearsal and Operational Readiness Testing (DR3 and ORT3):** Scheduled for 2\textsuperscript{nd} & 3\textsuperscript{rd} week of September

• **Additional internal testing:** Key transactions around usage, invoicing and remittance
Key Cutover Dates
Key Cutover Date Times

**Inbound transactions from ESCOs to the Utility will stop at 4:30pm EST**

**Outbound transactions from ESCOs to the Utility will resume at 2:00pm EST**

**Outbound transactions (814C-Meter Change) from the Utility to ESCOs will resume at 2:00 PM EST**

**Outbound transactions (814C – Account Change) from the Utility to ESCOs will resume at 2:00 PM EST**

**Inbound transactions from ESCOs to the Utility will resume at 5:00am EST**

**Outbound transactions (responses) from the Utility to ESCOs resume at 2:00am EST**
ESCO Contact Information
Update ESCO Contact Information

• **ESCO/DERS**
  • Please ensure that the Con Ed and ORU Retail Choice Teams have the correct contact names, email addresses, and phone numbers to ensure that you receive your shell account number (REFAJ) during the cutover activities.
  • Please send your contact names, email addresses, and phone numbers of all personnel. In the subject line of the email, please indicate “ESCO/DERS CONTACT INFORMATION”.

• **EDI Service Provider**
  • The intent is to send the shell accounts to the respective ESCOs. If you are an EDI Service Provider and would like to receive the shell account number(s), please make sure to provide the list of ESCOs that you are actively serving with their respective legacy shell account number(s) (REFAJ).
  • In the subject line of the email, please indicate "EDI SERVICE PROVIDER SHELL ACCOUNT NUMBER “.

• **Send your information to:**
  • For Con Ed: RETAILACCESS@CONED.COM
  • For ORU: RETAILCHOICE@CONED.COM
Additional Information and Resources

• Please refer to past Retail Choice Newsletters for CORE project information.

• If you have any questions regarding CORE Project, please email us dlcoreescosupport@coned.com.

• For production, please continue to utilize retailchoice@coned.com (ORU) and retailaccess@coned.com (CECONY).
Questions?