CORE Update for ESCOs

September 28, 2023
Your microphone will remain disabled until we reach the Q&A portion of the presentation. Please keep your microphone on mute when not speaking.

Your camera has been disabled for the duration of the meeting.

During the Q&A portion, raise your hand if you would like to ask a question.

You can also participate by typing a question or comment into the chat.
Agenda

- Go-Live Preparation
- Business Freeze Activities
- System Updates
Go-Live Preparation
Go-Live Preparation

• Update ESCO Contact Information:
  • ESCO/DERS: Please ensure that the Con Ed and ORU Retail Choice Teams have the correct contact names, email addresses, and phone numbers to ensure that you receive your shell account number (REFAJ) during the cutover activities.

  • Please send your contact names, email addresses, and phone numbers of all personnel. In the subject line of the email, please indicate “ESCO/DERS CONTACT INFORMATION”.

  • EDI Service Provider: The intent is to send the shell accounts to the respective ESCOs. If you are an EDI Service Provider and would like to receive the shell account number(s), please make sure to provide the list of ESCOs that you are actively serving with their respective legacy shell account number(s) (REFAJ). In the subject line of the email, please indicate "EDI SERVICE PROVIDER SHELL ACCOUNT NUMBER “.

• Send your information to:
  • For Con Ed: RETAILACCESS@CONED.COM
  • For ORU: RETAILCHOICE@CONED.COM

*New ESCOs to the service territory currently undergoing onboarding will continue through the process
Business Freeze Activities
## Business Freeze Activities

<table>
<thead>
<tr>
<th>Date</th>
<th>Timing in EST</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thu, 9/7</td>
<td>12:00am</td>
<td>New ESCO onboarding/set-up will stop</td>
</tr>
<tr>
<td>Thu, 10/5</td>
<td>4:30pm</td>
<td>Inbound transactions from ESCOs to the Utility will stop</td>
</tr>
<tr>
<td>Sat, 10/7</td>
<td>5:00pm</td>
<td>Outbound transactions from the Utility to ESCOs will stop</td>
</tr>
<tr>
<td>Sun, 10/8</td>
<td>2:00pm</td>
<td>Outbound transactions (814C-Account Change) from the Utility to ESCOs will resume</td>
</tr>
<tr>
<td>Sun, 10/8</td>
<td>5:00pm</td>
<td>Shell account number (REFAJ) will be sent by email</td>
</tr>
<tr>
<td>Mon, 10/9</td>
<td>12:00am</td>
<td>Holiday</td>
</tr>
<tr>
<td>Tue, 10/10</td>
<td>5:00am</td>
<td>Inbound transactions from ESCOs to the Utility will resume</td>
</tr>
<tr>
<td>Tue, 10/10</td>
<td>5:00am</td>
<td>New ESCO onboarding/set-up will resume</td>
</tr>
<tr>
<td>Tue, 10/10</td>
<td>2:00pm</td>
<td>Outbound transactions (814C – Meter and other CC&amp;B changes) from the Utility to ESCOs resume</td>
</tr>
<tr>
<td>Wed, 10/11</td>
<td>2:00pm</td>
<td>Outbound transactions (responses) from the Utility to ESCOs resume</td>
</tr>
</tbody>
</table>

*Please note: Times are approximate and are subject to change based on the execution of the overall Go-Live plan.*
System Updates
System Update Topics

- **DR3 & ORT3**
  - Completed the 3rd Dress Rehearsal and Operational Readiness Testing

- **Cycle Read Dates – CECONY**
  - As part of ConEd’s new billing system implementation, scheduled cycle read dates, for the remainder of 2023, are changing based on the configuration and nature of this implementation. This is a one-time activity and for the calendar year 2024, this will be back to the standard business process
  - For any future enrollments for 2023, please make sure to take the new scheduled dates into consideration.
  - For any pending enrollments, corrections to the start dates will be made by ConEd. These will reflect as a DTM150 transaction to ESCOs.

- **ESCO Payments for September & October 2023 – CECONY & ORU:**
  - To ensure a clean cutover, ESCO payments for the calendar month of September 2023 will be made earlier than the typical schedule
  - For the cutover month of October 2023, the payment will be split into two parts:
    - The first few days of service will be paid earlier than the typical schedule (while the legacy system is the system of record)
    - The remainder of October 2023 will be paid on schedule in November 2023

- **Account Number Lookup**
  - Additional feature to search for legacy account numbers using the corresponding CC&B account number
Additional Resources
Resources For Customers

CECONY and ORU bills after the new customer service system goes live will note the customer’s new and prior account number for a period of time.
Questions?