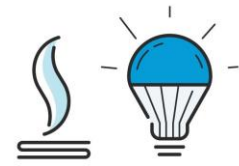


## CORE/ESCO/EDI – JANUARY 2024 PROJECT UPDATE, DATE: 01/31/2024 FROM 10AM-11AM - FAQ

QUESTION	ANSWER
Is CE doing anything to fix the EDI Files Issue (related to custom 810s).	The retail choice and technical team are looking into your inquiry, and they will contact you directly.
Anything sent out to the customers regarding Bill Period vs. Use State?	We have not sent out communication on bill period vs. usage date.
Issue with 814E REF*SG being sent with value of WQ. This can either be Y or N.	The teams are working to re-sending the affected 814E responses for the REF*SG. A newsletter has been sent.
Is the 820 sum issue resolved so we should not see this again?	You should not receive this issue moving forward.
Can you confirm the end date of the 90 day grace period? We understood it to be 90 days from 10/9/2023, which would be 1/7/2024, not February as you just mentioned?	Legacy account numbers for both the ESCO Shell Account (REF*AJ) and Customer Account (REF*12) are accepted via EDI and the last day of the grace period is <b>February 22, 2024</b> . You may find reference to the date in one of the most recent presentations done in November 2023. <a href="#">ISSUE 55   2023</a>
Is there anyway to get a clarification on the requirements changes for AMT-9M. Can something be shared?	<p>The EDI segment AMT*9M for CECONY remains unchanged for enrollment and price changes. However, ORU has adopted the same process as CECONY. This means that you will have to send the AMT*9M for ORU as part of the transactions.</p> <p>ORU Supplemental Guidelines can be found on <a href="https://www.oru.com/en/business-partners/become-an-energy-service-company-partner/energy-service-company-electronic-data-interchange">https://www.oru.com/en/business-partners/become-an-energy-service-company-partner/energy-service-company-electronic-data-interchange</a>                      For more details, please check <a href="http://www.coned.com/escos">www.coned.com/escos</a> for previous newsletters/presentations on this topic. Additionally, if there are any questions, please reach out to <a href="mailto:retailchoice@coned.com">retailchoice@coned.com</a> (ORU).</p>
We have notices since the cutover some Con Ed 867 Transaction reference numbers are repeated from the old system. Will this happen in the future? (This is actually 810s) (This wont happen for O&R because those have the date time stamp in them but CE does not)	The retail choice and technical team are looking into your inquiry, and they will contact you directly.

QUESTION

ANSWER



<p>Can we get updated EDI transactions examples with all the current segments for all the EDI transactions? Also when are the EDI spec guides and supplement guides for Coned and O&amp;R going to be released?</p>	<p>Our priority is our billing system stabilization at the moment. We also do not think that there are many changes needed to update the supplemental guidelines for CECONY, but we will target a review and update by end of first quarter of 2024.</p> <p>Supplemental Guidelines any questions regarding the Supplemental Guidelines should be addressed to the <a href="mailto:Retailchoice@coned.com">Retailchoice@coned.com</a> (ORU) / <a href="mailto:Retailaccess@coned.com">Retailaccess@coned.com</a> (CECONY).</p>
<p>Can the spec guides and supplement guides also be shared with us? (Custom 810)</p>	<p>This is administered by the CECONY Business group and any questions regarding the topic should be addressed to the <a href="mailto:Retailaccess@coned.com">Retailaccess@coned.com</a> (CECONY).</p>
<p>Escalation information</p>	<p>If you do not receive a response to your initial inquiry, please do not email individuals in the department as that will lead to duplicative work and delays for everyone else. Instead, we are implementing a new escalation process that will help with any emails that may fall through the cracks. If you do not receive a response to your initial inquiry within 5 business days, please forward the initial inquiry to <a href="mailto:retailaccessescalation@coned.com">retailaccessescalation@coned.com</a>. Emails that are sent to this address without the original email sent to <a href="mailto:retailaccess@coned.com">retailaccess@coned.com</a> will be deleted and not responded to.</p>