



## Retail Access System Replacement – Business Plan Survey Reminder

As a reminder, the Company delivered a Business Plan Survey following its Q3 Stakeholder Input Meeting on August 28, 2024. We invite you to complete this survey prior to its close on **Wednesday, September 11**. This is your opportunity to provide your valuable input on the Retail Access System Replacement Business Plan. The drafted Business Plan is attached for your reference. [CLICK HERE](#) to take the survey.

- When you click the survey link, you may receive a pop-up that prompts you to allow access to SurveyMonkey.com. Please allow access in order to complete the survey.
- The system allows one survey submission per participant. You may forward the survey to other participants at your firm if necessary.

The Business Plan Survey will help the Company understand feedback to be considered as part of the Retail Access System Replacement Project Business Plan. This survey seeks input specifically on the fully drafted business plan, in contrast to the previous survey sent in late June, which focused on gathering feedback about the business plan outline.

The target audience for the Business Plan survey are those active participants in the Company's Retail Access programs.

Thank you,

Retail Access System Replacement Team  
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### Contact Us

If you have any questions or comments, please [visit our ESCO website](#) or email [RetailAccess@coned.com](mailto:RetailAccess@coned.com).