



**conEdison**

## **User Registration Guide**

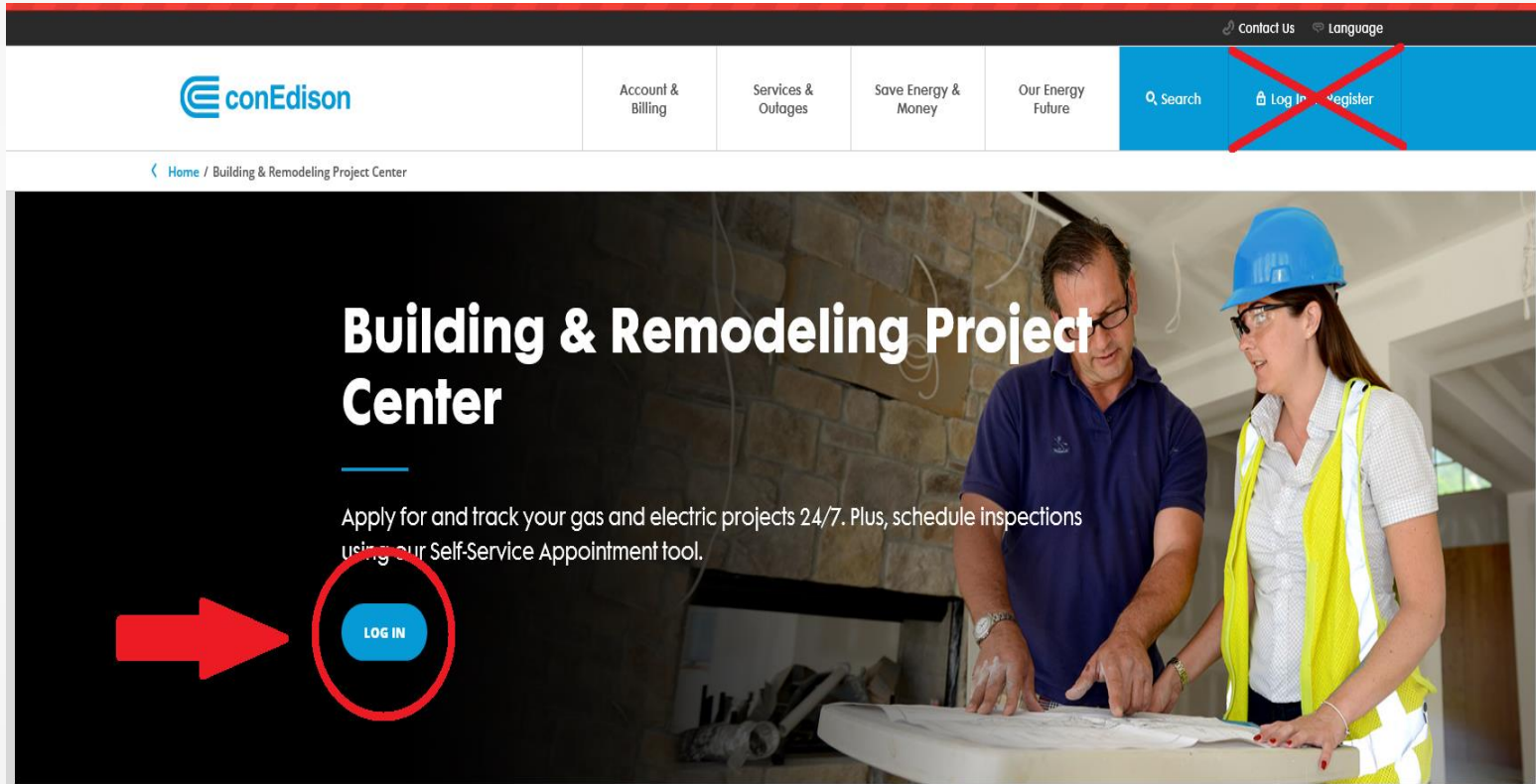
A similar guide can be found in our help guide. [Click here.](#)

\*A one-time registration is required for your first login

# Accessing Project Center

The Con Edison's Energy Services website can be accessed by navigating to the following web link:  
<http://www.coned.com/es>

Once the page is rendered on the browser, click the Login button circled below to get started.



# How to Register

The effective date for this change is April 30<sup>th</sup>, 2018

**conEdison** Account & Billing Services & Outages Save Energy & Money Our Energy Future Search Login or Register

## Log In

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

Welcome to Con Edison's My Account service center.

Login ID ⓘ

Password Show

Remember me

[Register](#)

[Reset My Password](#)

[Steam customer?](#)

Click on the Register button to begin

# How to Register

The screenshot shows the Con Edison website's registration page. At the top left is the Con Edison logo. To its right are navigation links: "Account & Billing", "Services & Outages", "Save Energy & Money", and "Our Energy Future". Further right are "Search" and "Login or Register" buttons. The main heading is "Who is registering?" with a sub-note "ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED". Below this is a descriptive sentence: "Sign up to quickly and easily manage your service, pay your bill, and get insights that can save you money." The registration form consists of three input fields: "First Name", "Last Name", and "Email Address". A green "Submit" button with a right-pointing arrow is at the bottom. Three red callout boxes provide instructions: one for name entry, one for email entry (distinguishing between existing and new users), and one for the submit button.

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Account & Billing    Services & Outages    Save Energy & Money    Our Energy Future

Search    Login or Register

## Who is registering?

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

Sign up to quickly and easily manage your service, pay your bill, and get insights that can save you money.

First Name    Last Name

Email Address

Submit →

**Enter your first name and last name as it appears on Con Ed documents (bill, statement, etc.)**

**If you are already a Project Center user, use your same email.**  
**If you are not a registered user, use your preferred email.**

**Click on submit when completed**

**NOTE: If you are an existing user and do not use your current email, you will not be able to see your existing projects**

# Email Confirmation

Check your email to  
continue with the  
registration process

**We've emailed you at  
Follow the  
instructions in your email to  
continue registering.**

Not your email address? Register a different email by reloading the page.

# Setting a Password

The screenshot shows the 'Set a Password' step of the registration process on the conEdison website. The page title is 'Create Your Profile' with the subtitle 'ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED'. The main heading is 'Set a Password'. There are two password input fields: 'Password' and 'Confirm new password', both currently masked with dots. A green checkmark indicates the password requirements are met: 8-30 characters, at least 1 uppercase letter, and at least 1 number (0-9), and it does not contain part of the username. A 'Show' link is visible next to the confirm password field. A large green 'Submit' button is at the bottom. The page includes a navigation bar with the conEdison logo and links for Account & Billing, Services & Outages, Save Energy & Money, and Our Energy Future. Search and Log In or Register options are also present. A breadcrumb trail shows 'Home / Register'. A vertical 'Feedback' button is on the left side.

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Account & Billing Services & Outages Save Energy & Money Our Energy Future

Search Log In or Register

Home / Register

## Create Your Profile

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

### Set a Password

Feedback

After clicking on the link, the page to create your profile will appear

Password

●●●●●●●●

✓ 8-30 characters ✓ At least 1 uppercase letter ✓ At least 1 number (0-9)  
✓ Does not contain part of username

Confirm new password

●●●●●●●● [Show](#)

Submit

You MUST use a new password. Be sure your password meets all requirements.

# Second Verification

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Account & Billing | Services & Outages | Save Energy & Money | Our Energy

Log In or Register

## Create Your Profile

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

### Choose a Second Verification

For your protection, add a second verification method to your account. This will help prevent your account from being accessed without your knowledge.

Mobile Phone Number ⓘ  I don't have a mobile number

Authentication Options ▾

**Submit**

<https://transac.qa.coned.possible.com/en>

**Feedback**

You must provide a second verification for your profile

Enter your phone number and choose method of authentication

If you don't have a phone number, check this box

# Mobile Phone Verification

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Account & Billing | Services & Outages | Save Energy & Money | Our Energy Future

Search | Log In or Register

Home / Register

## Create Your Profile

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

### Choose a Second Verification

For your protection, add a second verification method to your account. This will help prevent your account from being accessed without your knowledge.

Mobile Phone Number  ⓘ  I don't have a mobile number

**Authentication Options**

- Text Verification
- Voice Verification
- Google Authenticator
- Okta Verify

Submit

Feedback

Once you input a valid phone number, authentication options will appear below



# No Mobile Phone Number

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## Create Your Profile

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

### Choose a Second Verification

For your protection, add a second verification method to your account. This will help prevent your account from being accessed without your knowledge.

Mobile Phone Number ⓘ  I don't have a mobile number

Security Question ▼

Security Answer

**Submit**

**Feedback**

If you do not have a mobile phone, this second screen will appear

You must select a security question and input a security answer

# Activation Completed



Account & Billing

Services & Outages

Save Energy & Money

Our Energy Future

Search

Log In or Register

## Add Your Service Address(es)

Your account has been activated.

When finished, an activation complete screen will appear

ADD YOUR SERVICE ADDRESS(ES)

## Already a Con Edison customer?

Make sure you add your service account in order to access your account details and pay your bill.

To add your accounts to your new login, click here

Log In to Add Your Accounts