



**conEdison**

# Welcome to Project Center 2.0 Webinar

Cherry Hla-Htay and Jessica Zazzera



# Webinar Logistics



Everyone is muted and off camera during webinar



Questions can be submitted via chat

Questions will be answered at the completion of the presentation

Answering all Project Center related questions **ONLY**

**No case related questions will be answered**

**Case related questions should be asked via inquiry**



Additional webinar dates

This is the last one!



Recording can be found at **[www.coned.com/es](http://www.coned.com/es)**

# Agenda

- ✓ What is Project Center?
  - What can I do?
  - What I need to know
- ✓ Case Dashboard
- ✓ Case Details
- ✓ E-forms
- ✓ Inquiries
- ✓ Creating a Case
- ✓ Q&A

# What is Project Center?



Main interface between Con Edison and customer/ contractors for service work



Used for gas and electric service requests, upgrades, gut rehabs, etc.



Any upcoming work must have a case filed in Project Center portal



Best way to reach a Con Edison rep and interact with them about your case

# What Can I do in Project Center?



CREATE A CASE



ASK A QUESTION  
ABOUT AN EXISTING  
CASE



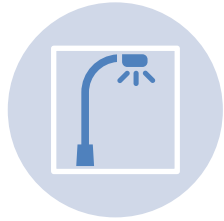
SEE NEXT STEPS AND  
TO DO'S ON YOUR CASE



MAKE AN APPOINTMENT  
(IF CASE IS ELIGIBLE)



UPLOAD REQUIRED  
DOCUMENTS



CREATE A  
STREETLIGHT REQUEST  
(WESTCHESTER ONLY)



UPLOAD ENERGY  
EFFICIENCY  
BENCHMARKING  
REQUESTS

# What I Need to Know About New PC

- ✓ New PC to launch in May 2023
- ✓ Username and password is same as current PC
- ✓ All active cases will be transferred over in same status with same case ID number
- ✓ Any draft cases will not be transferred over
- ✓ All completed/ cancelled case will be transferred over
- ✓ Only primary customer or primary contractor can:
  - Add or make changes to contacts
  - Make appointments
  - Accept/ Decline cost estimates
- ✓ Can be used across all devices and browsers
  - Mobile App no longer required
  - Download url to homescreen

# Case Dashboard



# Log on to [www.coned.com/es](http://www.coned.com/es)

Contact Us Language

conEdison Account & Billing Services & Outages Save Energy & Money Clean Energy Search

## Log In

Email Address \_\_\_\_\_

REGISTER  
RESET MY PASSWORD  
STEAM CUSTOMER?

Password \_\_\_\_\_ SHOW

Remember me

Log In

Feedback

Con Edison's account services and customer-specific information are solely intended for use by the customer who is the account holder or the customer's authorized agent. Any unauthorized entry or use of Con Edison's My Account system is prohibited. Violators will be prosecuted.

[Report trouble](#) with your electric service or to check on the status of a previously reported electric service problem.

# View Case Dashboard

Energy Services Project Center

Hello Jessica Zazzera

Create New Request...

Announcements

Ask a Question

My Projects

My Inquiries

Search All Projects

My Appointment Calendar

Click on column to sort
Filter By Case Status: Draft and Active

Case#	Customer Name	Service Address	Request Type	Service Type	Building Type	Utility Type	Status	Representative	Action
NEW			Temporary Service	New	Residential		<b>DRAFT (Not Submitted)</b>		
NEW			Demolition	N/A	N/A		<b>DRAFT (Not Submitted)</b>		
NEW			3rd Party Attachment In...	New	Commercial		<b>DRAFT (Not Submitted)</b>		
<a href="#">MC-</a>			Gas Service Line Request	N/A	N/A	Gas	Design		
<a href="#">MC-</a>			Add Load to Existing Se...	Existing	Commercial	Electric	Service Determination		
<a href="#">MC-</a>			Gut Rehab	Existing	Commercial	Electric	Service Determination		
<a href="#">MC-</a>			Gut Rehab	Existing	Commercial	Electric	Service Determination		
<a href="#">MC-</a>			Add Load to Existing Se...	Existing	Commercial	Gas	Service Determination		
<a href="#">MC-</a>			Permanent Service	New	Commercial	Electric	Design		

1 2
Page 1 of 2

# My Projects



Welcome back, Jessica Zazzera

You have 6 required actions across 6 projects. **6**

### My Messages

You have 0 updated inquiries.

[View My Messages](#)

### My Appointments

You have 0 upcoming appointments.

[View My Appointments](#)

### Find a Case

If you don't see a case listed, you can look it up by searching for the case number or service address.

[Search Cases](#)

## Projects List

**+ CREATE NEW CASE**

**FILTER & SORT** [FILTER BY KEYWORD](#)

Showing 1-10 of 11 cases

#MC-	ACTIVE	Electric	1 ACTION REQUIRED
4 Irving PLACE,			Upload the required documentation to submit your case.
<a href="#">View Details</a>			<a href="#">UPLOAD DOCUMENTS</a>
#MC	ACTIVE	Electric	1 ACTION REQUIRED
4 Irving PLACE,			Upload the required documentation to submit your case.
<a href="#">View Detail</a>			<a href="#">UPLOAD DOCUMENTS</a>
#MC-	ACTIVE	Electric	1 ACTION REQUIRED
153-25 88TH STREET,			VERIFIED OVERHEAD CLEARANCE COMPLIANCE
<a href="#">View Detail</a>			<a href="#">FOLLOW UP</a>
#MC	ACTIVE	Electric	1 ACTION REQUIRED
153-25 88TH STREET,			ORDER FINAL CONNECTORS
<a href="#">View Details</a>			<a href="#">FOLLOW UP</a>

# Case MC-



Help

## Case Summary

MC-

ACTIVE

- Service Assessment**  
2 upcoming tasks
- Construction**  
1 upcoming tasks
- Final Inspection/Work Completed**  
0 of 3 tasks
- Case Closed**  
1 upcoming tasks

### Electric

Date submitted  
11/9/22

Customer  
Test Customer

Representative

[Ask A Question](#)  
[View Case Inquiries](#)

Progress & To-Dos Documents Appointments Contacts

### 1. Service Assessment COMPLETED

[CLOSE](#)

2 Completed Steps [HIDE](#)

**Reviewed**  
2 MONTHS AGO

#### Case Opened

Master Case MC- reviewed the cas\_ was created and the Case Representative has

**Email Sent**  
2 MONTHS AGO

#### Service Assessment

Service Assessment sent to Customer.

### 2. Construction

[VIEW DETAILS](#)

### 3. Final Inspection/Work Completed IN PROGRESS 2 ACTIONS REQUIRED

[VIEW DETAILS](#)

### 4. Case Closed

[VIEW DETAILS](#)

## Case MC-

### Case Summary

MC-

ACTIVE

- Service Assessment  
2 upcoming tasks
- Construction  
1 upcoming tasks
- Final Inspection/Work Completed  
0 of 4 tasks
- Case Closed  
1 upcoming tasks

#### Electric

Date submitted  
11/9/22

Customer  
Test Customer

Representative

[Ask A Question](#)  
[View Case Inquiries](#)

[Progress & To-Dos](#) [Documents](#) [Appointments](#) [Contacts](#)

#### 1. Service Assessment COMPLETED

[VIEW DETAILS](#)

#### 2. Construction

[VIEW DETAILS](#)

#### 3. Final Inspection/Work Completed IN PROGRESS 3 ACTIONS REQUIRED

[CLOSE](#)

Submit Document  
2 MONTHS AGO

Application for Service

[UPLOAD DOCUMENT](#)

Submit Document  
2 MONTHS AGO

Electric Certificate

[UPLOAD DOCUMENT](#)

In Progress  
2 MONTHS AGO

Field Crew Work

Case Representative to confirm all Field Crew Work is completed.

Requires Scheduling  
ONE DAY AGO

Final Inspection

Inspection to verify work is in compliance with Con Edison specifications and procedures


[SCHEDULE APPOINTMENT](#)

## Add a Document

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED.


Please download and complete the Application for Service. Once you've filled out the required fields, upload it and submit.

---

 Application for Service

[DOWNLOAD](#)

---

**Accepted file types:** PDF 

**Individual file size limit:** 10MB

---

**Application for Service**

[SELECT FILE](#)

[CANCEL](#)

[Submit](#)

# Documents

## Case MC-30000

### Case Summary

MC-300000

ACTIVE

- Service Assessment
- Construction  
5 of 15 completed tasks
- Final Inspection  
15 upcoming tasks
- Case Closed

**GAS**  
Permanent Service  
**Date submitted**  
12/1/2021

**Customer**

**Representative**  
Nathaniel Merriweather  
[Ask a Question](#)  
[View Case Inquiries](#)

Progress & To-Dos **Documents** Appointments Contacts Related Cases

[+ ADD A DOCUMENT](#) [FILTER & SORT](#)

Showing 1-10 of 15 documents

Document	Status	Date Updated	Action
<Document Type>	<Status>	<Date updated>	<a href="#">DOWNLOAD</a>
<Document Type>	<Status>	<Date updated>	<a href="#">DOWNLOAD</a>
<Document Type>	<Status>	<Date updated>	<a href="#">DOWNLOAD</a>
<Document Type>	<Status>	<Date updated>	<a href="#">DOWNLOAD</a>
<Document Type>	<Status>	<Date updated>	<a href="#">DOWNLOAD</a>
<Document Type>	<Status>	<Date updated>	<a href="#">DOWNLOAD</a>
<Document Type>	<Status>	<Date updated>	<a href="#">DOWNLOAD</a>
Demo Letter	<Status>	Feb 12, 2021	<a href="#">DOWNLOAD</a>
Plot Plan	<Status>	Jan 03, 2021	<a href="#">DOWNLOAD</a>
Original Request	<Status>	Jan 03, 2021	<a href="#">DOWNLOAD</a>

[K](#) [<](#) [1](#) [2](#) [>](#) [X](#)  items per page 1-10 of 15 items

**Rejected Documents** [Expand](#)

# Case MC-



## Case Summary

MC-

ACTIVE

- Service Assessment  
2 upcoming tasks
- Construction  
1 upcoming tasks
- Final Inspection/Work Completed  
0 of 4 tasks
- Case Closed  
1 upcoming tasks

332 KING AVE

### Electric

Date submitted  
11/9/22

### Customer

### Representative

[Ask A Question](#)  
[View Case Inquiries](#)

[Progress & To-Dos](#) Documents Appointments Contacts

### 1. Service Assessment COMPLETED

[VIEW DETAILS](#)

### 2. Construction

[VIEW DETAILS](#)

### 3. Final Inspection/Work Completed IN PROGRESS 3 ACTIONS REQUIRED

[CLOSE](#)

Submit Document  
2 MONTHS AGO

#### Application for Service

[UPLOAD DOCUMENT](#)

Submit Document  
2 MONTHS AGO

#### Electric Certificate

[UPLOAD DOCUMENT](#)

In Progress  
2 MONTHS AGO

#### Field Crew Work

Case Representative to confirm all Field Crew Work is completed.

Requires Scheduling  
5 HOURS AGO

#### Final Inspection

Inspection to verify work is in compliance with Con Edison specifications and procedures

[SCHEDULE APPOINTMENT](#)

### 4. Case Closed

[VIEW DETAILS](#)



## Case MC-



Help

### Case Summary

MC-

ACTIVE

- Service Assessment**  
2 of 3 tasks
- Construction**  
2 upcoming tasks
- Final Inspection/Work Completed**  
4 upcoming tasks
- Case Closed**  
1 upcoming tasks

153-25 88TH ST

**Electric**  
Add Load to Existing Service**Date submitted**  
12/15/22**Customer****Representative**[Ask A Question](#)  
[View Case Inquiries](#)[Progress & To-Dos](#) [Documents](#) [Appointments](#) [Contacts](#)

### Upcoming Appointment

Initial Field Visit is ready to be scheduled.

[SCHEDULE APPOINTMENT](#)

# Schedule Appointment

## Interim Inspection

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

Field Visit to discuss scope of work (Determine POE, Loop verification, Overhead Clearance, possible cost for relocation of Meters / Preferred POE).

This form will refresh in 5 minutes with the appointment date and time options that are currently available.

Select a date and time for your appointment.

< **Week of** >

Will a licensed contractor be on site?

Yes  No

Purpose of Appointment

Determine POE

Please enter the contact information of the person who will meet the representative on location.

Name

Phone Number

Notes (Optional)

CANCEL

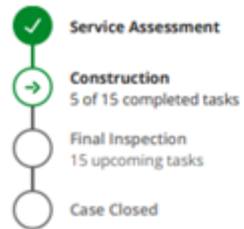
SUBMIT

# Case MC-30000

## Case Summary

MC-300000

ACTIVE



65-30 Kisses Blvd,

**GAS**  
Permanent Service

**Date submitted**  
12/1/2021

**Customer**

**Representative**

[Ask a Question](#)  
[View Case Inquiries](#)

[Progress & To-Dos](#) [Documents](#) [Appointments](#) [Contacts](#) [Related Cases](#)



### Upcoming Appointment

This case is not eligible for an appointment at the moment. You will be notified in Progress and To-Do's when this case is eligible for an appointment.

### Completed Appointment

[Show](#)

### Canceled Appointment

[Show](#)

## Case MC-30000

### Case Summary

MC-300000

ACTIVE

- Service Assessment
- Construction  
5 of 15 completed tasks
- Final Inspection  
15 upcoming tasks
- Case Closed

#### GAS

Permanent Service

#### Date submitted

12/1/2021

#### Customer

#### Representative

Nathaniel Merriweather

[Ask a Question](#)[View Case Inquiries](#)

Progress & To-Dos Documents Appointments Contacts Related Cases



Help

### Upcoming Appointment

ESAppt-

09:00 AM - 10:00 AM  
September 28, 2022

Interim Inspection

[CONFIRM APPOINTMENT](#)[RESCHEDULE](#)[CANCEL APPOINTMENT](#)

#### Attendant:

#### Notes:

For representative, please bring a government issued ID for the inspection.

#### Purpose of Appointment:

Other

Please make sure your licensed contractor is present during the appointment.

### Completed Appointment

[Show](#)

### Canceled Appointment





[Show](#)

# Case MC-30000

## Case Summary

MC-300000

ACTIVE

-  Service Assessment
-  Construction  
5 of 15 completed tasks
-  Final Inspection  
15 upcoming tasks
-  Case Closed

65-30 Kisses Blvd,

**GAS**

Permanent Service

**Date submitted**

12/1/2021

**Customer**

**Representative**

[Ask a Question](#)

[View Case Inquiries](#)

[Progress & To-Dos](#) [Documents](#) [Appointments](#) [Contacts](#) [Related Cases](#)



### Upcoming Appointment

NBAppt- - Electric Service Installation

[CONFIRM APPOINTMENT](#)

09:00 AM - 10:00 AM

September 28, 2022

[REQUEST RESCHEDULE](#)

In House Dig

### Completed Appointment

[Show](#) 

### Canceled Appointment

[Show](#) 

< My Projects / Appointments

# Appointments

< September 2022 >

Mon	Tue	Wed	Thu	Fri	Sat	Sun
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2

9/28/2021

Month Agenda Day

Help

**NBAppt-**

9:00 AM - 10:00 AM  
Final Inspection  
MC-300000

**CONFIRMED**

[CANCEL](#) [VIEW APPOINTMENT](#)

[CLOSE](#)

Thu 29

Fri 30

1 AM	ESAppt-45697	Final Inspection	MC-300000	CONFIRMED
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[2 more...](#)

## Case MC-



### Case Summary

MC-

ACTIVE

- Service Assessment  
1 of 2 tasks
- Construction  
1 upcoming tasks
- Final Inspection/Work Completed  
2 upcoming tasks
- Case Closed  
1 upcoming tasks

153-25 88TH ST

**Electric**  
Add Load to Existing Service

**Date submitted**  
12/14/22

**Customer**

**Representative**

[Ask A Question](#)  
[View Case Inquiries](#)

[Progress & To-Dos](#) [Documents](#) [Appointments](#) [Contacts](#)

[+ ADD CONTACT](#)

#### Administrator (2)

Contact	Email	Phone Number	Role	Permission
			Primary Customer	Administrator
			Primary Cont	<a href="#">X CLOSE</a> istrator
For change of ownership or permission, please contact your case representative through an inquiry.				

#### Additional Contacts (1)

Contact	Email	Phone Number	Role	Permission
			Licensed Electrician	Contributor <input type="text"/> <a href="#">DELETE</a>

## Add a contact

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED.

All case contacts must register and log in to Project Center with the provided email address to access case information.

[CANCEL](#)



## Case MC-30000

### Case Summary

MC-300000

ACTIVE



Service Assessment



Construction

5 of 15 completed tasks



Final Inspection

15 upcoming tasks



Case Closed

65-30 Kisses Blvd,

**GAS**

Permanent Service

**Date submitted**

12/1/2021

**Customer**

**Representative**

[Ask a Question](#)

[View Case Inquiries](#)

[Progress & To-Dos](#)

[Documents](#)

[Appointments](#)

[Contacts](#)

[Related Cases](#)



Help

#MC-30000 ACTIVE

Date submitted: 12/1/2021

Representative

**GAS**

Performing Work on Customer  
Equipment Due to Storm Damage...

[Ask a Question](#)

[View Details](#)

#MC-30000 ACTIVE

Date submitted: 12/1/2021

Representative

**GAS**

Performing Work on Customer  
Equipment Due to Storm Damage...

[Ask a Question](#)

[View Details](#)

# Appointments

< September 2022 >

Mon	Tue	Wed	Thu	Fri	Sat	Sun
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2

9/28/2021

Month Agenda Day

Wednesday, 28 September

8 AM

9 AM

10 AM

11 AM

12 MD

1 PM

2 PM

**NBAppt-** Final Inspection  
MC-300000 **SCHEDULED**

**ESAppt-** Final Inspection  
MC-300000 **CONFIRMED**

Help

# **Electronic Forms (Eforms)**

# Eforms



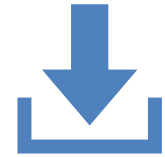
Online forms that come from Progress & To Do's List



Include costs estimates, checklists, inspection forms



Looks different but same exact questions



Will save as a pdf in the same format as you are accustomed to seeing

## Case MC-

### Case Summary

MC

ACTIVE

- Service Assessment**  
2 upcoming tasks
- Construction**  
1 upcoming tasks
- Final Inspection/Work Completed**  
0 of 4 tasks
- Case Closed**  
1 upcoming tasks

#### Electric

**Date submitted**  
11/9/22

**Customer**  
Test Customer

**Representative**

[Ask A Question](#)  
[View Case Inquiries](#)

[Progress & To-Dos](#) [Documents](#) [Appointments](#) [Contacts](#)

#### 1. Service Assessment COMPLETED

[VIEW DETAILS](#)

#### 2. Construction

[VIEW DETAILS](#)

#### 3. Final Inspection/Work Completed IN PROGRESS 3 ACTIONS REQUIRED

[CLOSE](#)

**Submit Document**  
2 MONTHS AGO

#### Application for Service

[UPLOAD DOCUMENT](#)

**Submit Document**  
2 MONTHS AGO

**Final Checklist**[UPLOAD DOCUMENT](#)

**In Progress**  
2 MONTHS AGO

#### Field Crew Work

Case Representative to confirm all Field Crew Work is completed.

**Requires Scheduling**  
ONE DAY AGO

#### Final Inspection

Inspection to verify work is in compliance with Con Edison specifications and procedures

[SCHEDULE APPOINTMENT](#)

## Add a Document

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED.

Please select the document type you want to upload.

- Elevation Plan (Clearances)
- Equipment Cut Sheet
- Final Checklist**
- Hold Harmless
- Interim Checklist

## Requ

**Case Number:** MC-  
**Service Area / Borough:** Brooklyn  
**Service Address:** 4 Irving St  
**Contractor Name:** Test ABC  
**Phone:**  
**Date Sent:** 08/29/2022

Interim or final inspections will be required. We require the Service Layout we receive the Service Layout require a minimum of 30 days; generally completed within 10 work passes the final inspecti

### Select a distribution system

Underground

Please indicate "Yes" or "No" li

### Meter

City/Underwriters certificate is issued

Yes  No  N/A

Is the meter pan bonded, installed, and wired to Con Edison specification?

Yes  No  N/A

Yes  No  N/A

[Blue Book](#)

Copper Detail, Crabs and Ring Bus Installed to Specification(s) in accordance with [Blue Book](#)

Yes  No  N/A

or less)

Customer service/gap cables installed to specification(s) in accordance with the [Blue Book](#)?

Yes  No  N/A

ok)

If there is an existing service, did the contractor make the final connections using approved Con Edison connectors in accordance with specification [EO-5403](#)?

Yes  No  N/A

n IV of

**Note:** Effective February 2017, a \$109.00 charge for each re-inspection required because the Customer's contractor submitted documentation that its work at the Customer's premises was completed according to Company specifications and is ready for final inspection by the Company, but the Company on its inspection found the work to be either incomplete or incorrectly performed. Using this checklist can help inspections and avoid delays in service work. We will work with you to help ensure that our job(s) go smoothly and are satisfactorily coordinated with our activities.

I understand that placing a checkmark in the adjacent check box constitutes my electronic signature, dated as of the date on which I check the box and, that by doing so, I am consenting to use electronic means to sign this document.

[CANCEL](#)

[SUBMIT](#)

If there are provisions for a locking device, has the contractor installed the hardware to accept the Lock?

Yes  No  N/A

## Gas Integrity Test & Turn-On Affidavit – New or Repair

### Exhibit-A

This certifies that the gas piping in the building (downstream of the meter) indicated below has successfully passed a leakage test as prescribed by the local authority having jurisdiction.

(Building Address / City or Town / Zip Code)

**Complete All Sections That Apply**

**Gas Authorization No.** \_\_\_\_\_

Lockable valves and test ports installed / exist at the base of each riser. **YES** **NO** (Circle One)

Gas Turn-On requested for the following equipment (Specify below):

**Contact Information for Immediate Building Access:**

**Phone:**

	RISER LOCATION	GAS END USE (eg. Cooking, Heating, Hot Water, Dryer, etc)	Meter Location	No. of Apts
Location #1				
Location #2				
Location #3				
Location #4				
Location #5				
Location #6				

### Contractor to Check Appropriate Corrective Condition:

I have repaired and tested,

\_\_\_\_\_ Leak at gas equipment (specify unit or equipment) \_\_\_\_\_

\_\_\_\_\_ Control Valve \_\_\_\_\_ Pilot Valve \_\_\_\_\_ Appliance Valve

\_\_\_\_\_ Hood Draft \_\_\_\_\_ Appliance Regulator \_\_\_\_\_ Flue Connection

\_\_\_\_\_ Other (Specify) and provide details for above items checked \_\_\_\_\_

This certifies that all gas piping is complete and continuous up to the appliance, including appliance control valves, or end of use equipment in affected apartments or areas. **YES** **NO** (circle one)

It is also certified that in the affected area(s):

- All areas containing gas utilization equipment (e.g. boiler room, laundry room) have been inspected and that the equipment gas valves have been closed. **YES** **NO** (circle one)
- All apartments containing gas appliances have been inspected and the appliance valves have been closed. **YES** **NO** (circle one)
- All open-ended valves, stubs test connections, purge connections, or any other piping or fittings which could be left open, have been closed gas tight with a threaded plug or cap. For premises which have meters in the apartments, the meter valves have been left open, so that the integrity test is complete up to the appliance valves. **YES** **NO** (circle one)

**In addition, I accept responsibility for the gas-in of any end of use equipment or appliances not gassed-in by Con Edison and identified above for turn-on.** **YES** **NO** (circle one)

(Plumbing Contractor Company Name / Address / Telephone #)

(Plumber's Signature / License # / Date)

85



## Gas Integrity Test & Turn-On Affidavit – New or Repair

### Exhibit-A

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

This certifies that the gas piping in the building (downstream of the meter) indicated below has successfully passed a leakage test as prescribed by the local authority having jurisdiction.

Building Address / City or Town / Zip Code: 2156 Hughes Ave, Bronx, 10457

### Complete all sections that apply:

Gas Authorization No. \_\_\_\_\_

Lockable valves and test ports installed / exist at the base of each riser

Yes  No

Gas Turn-On request for the following amount of equipment (Specify below):

Contact Information for Immediate Building Access \_\_\_\_\_

Phone \_\_\_\_\_

### Test & Turn-on Location

Location #1

[CLOSE](#)

Riser Location \_\_\_\_\_

Gas End Use (eg. Cooking, Heating, Hot Water, Dryer, etc) \_\_\_\_\_

Meter Location \_\_\_\_\_

Number of Apts. \_\_\_\_\_

[ADD ADDITIONAL LOCATION](#)

### Contractor to Check Appropriate Corrective Condition

I have repaired and tested,

Leak at gas equipment

Specify unit or equipment \_\_\_\_\_



# Inquiries

# Message Center

## Inbox

[ASK A QUESTION](#)[REFRESH](#)

🔍 [FILTER BY CASE OR QUESTION NUMBER](#)

when can i schedule my appt?

**REPRESENTATIVE TO RESPOND**

MC-

4 Irving PL,

Last message: 09:40 AM , Jan 26, 2023

when can i schedule my appt?

**REPRESENTATIVE TO RESPOND**

MC-

4 Irving PL,

Last message: 09:39 AM , Jan 26, 2023

## Ready to Track Your Progress?

Select inquiries to check and reply to your messages.



Help

## Start a New Inquiry

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

Is your question case related?

Yes  No

Please enter the case number so we can route your question to the right member of our team. If you don't know the case number, you can [search a case by address](#).

Case Number

CONFIRM

Case number confirmed.

Subject Line

appt schedule

Message

when can i schedule my appt?

[+ ADD A DOCUMENT](#)

CANCEL

SUBMIT

## Case MC-

### Case Summary

MC

ACTIVE

- Service Assessment**  
2 upcoming tasks
- Construction**  
1 upcoming tasks
- Final Inspection/Work Completed**  
0 of 4 tasks
- Case Closed**  
1 upcoming tasks

#### Electric

**Date submitted**  
11/9/22

**Customer**  
Test Customer

**Representative**

[Ask A Question](#)  
[View Case Inquiries](#)

[Progress & To-Dos](#) [Documents](#) [Appointments](#) [Contacts](#)

#### 1. Service Assessment COMPLETED

[VIEW DETAILS](#)

#### 2. Construction

[VIEW DETAILS](#)

#### 3. Final Inspection/Work Completed IN PROGRESS 3 ACTIONS REQUIRED

[CLOSE](#)

**Submit Document**  
2 MONTHS AGO

**Application for Service**

[UPLOAD DOCUMENT](#)

**Submit Document**  
2 MONTHS AGO

**Electric Certificate**

[UPLOAD DOCUMENT](#)

**In Progress**  
2 MONTHS AGO

**Field Crew Work**

Case Representative to confirm all Field Crew Work is completed.

**Requires Scheduling**  
ONE DAY AGO

**Final Inspection**

Inspection to verify work is in compliance with Con Edison specifications and procedures

[SCHEDULE APPOINTMENT](#)

## Start a New Inquiry

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

You are creating an inquiry for the following case:

Case Number

Not the case you want? [Start a New Inquiry](#) of another case.

Subject Line

appt

Message

test message for my appt request

[+ ADD A DOCUMENT](#)

[CANCEL](#)

[SUBMIT](#)



Help

conEdison Energy Services Project Center My Projects Message Center Appointments User Name

My Projects / Message Center / Ask a Question

## Ask a Question

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

Is your question case related?

Yes  No

Please enter the case number you know the case number for.

Case Number  
500500

VALIDATE

The case number is valid.

Subject Line  
Appointment Details: Joint Inspection

Message  
Hey Natalya, I have a question about this appointment, what document do I need in advance?

+ ADD A DOCUMENT

CANCEL SUBMIT

### UPLOAD DOCUMENT

Please select the file you wish to upload. If you can't find the document type you need, go to the Documents tab on your case details and Add a Document.

Document Type

CANCEL ATTACH FILE

## Message Center

### Inbox

[ASK A QUESTION](#)[REFRESH](#)[FILTER BY CASE OR INQUIRY NUMBER](#)**Appointment Details: Joint Inspection****REPRESENTATIVE TO RESPOND**

MC:

65-30 Kisses Blvd.

Last message: 2:30 PM, Sep 23, 2022

**Questions on Cost Estimate****REPRESENTATIVE TO RESPOND**

MC:

65-30 Kisses Blvd.

Last message: 2:30 PM, Sep 23, 2022

**Questions on Cost Estimate****REPRESENTATIVE TO RESPOND**

MC:

65-30 Kisses Blvd.

Last message: 2:30 PM, Sep 23, 2022

**Questions on Cost Estimate****RESOLVED**

### Appointment Details: Joint Inspection

[SHOW DETAILS](#)

Representative:

[REPLY](#)

You should receive a response from a case representative within one business day.

Amanda Cuello 12:48 PM 09/10/2022

Here's the final document, can you take a look? In addition to providing the project's total priceHere's the first draft of the document, can you take a look before we upload it? In addition to providing the project's total price tag, an estimate usually details the project timeline, the materials that will need to be purchased, the terms and conditions, contact details, and other relevant information.

File Uploaded to your case documents: Load Letter V1.PDF. [Go to Case Documents](#)

## Ask a Question

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

Is your question case related?


Yes  No

Please enter the case number so we can route your question to the right member of our team. If you don't know the case number, you can [search a case by address](#).

Case Number

---

**VALIDATE**

 You are not a contact of this case. You will not be able to upload a document and the case contacts will not receive your message. To get added to the case, please contact the case owner.

Subject Line

Message

CANCEL

**SUBMIT**



### Ask a Question

ALL FIELDS REQUIRED

Is your question case related?

Yes

No

#### Do you have a non-case related question?

I have question about electric or gas related specifications.

- For electric or gas related specifications, drawing and guides, see [Guide to Natural Gas Service Installation \(azureedge.net\)](#)
- For electric related specifications, drawing and guides, see [Electric Installations \(azureedge.net\)](#)

I have a technical question or Project Center is not working.

I have a question about case related costs.

I have a question about how to use Project Center.

I want a list of contacts for Energy Services.

I want to provide feedback.

I have a question about how to use Project Center.



I want a list of contacts for Energy Services.



I want to provide feedback.



#### Still have questions?

It is critical that you provide a service address with an accurate zip code, so your question can be routed to the correct Con Edison Representative.

Borough



Building Number

Street Name

State

New York



Zip Code

Subject Line

Message

+ ADD A DOCUMENT

CANCEL

SUBMIT

# Case Creation

# Create a Case

## Basic Information

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED.

Please ensure that the information provided in this request is accurate and complete.

For new distributed generator interconnect requests, please use [Power Clerk](#).

Service Area  
**Manhattan** ▾

Energy Service Type  
**Electric** ▾

Request Type  
**Permanent Service** ▾

Building Type  
**Commercial** ▾

Save

Exit Case

Continue →



## Create a Case

### Address and Contact Information

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED.

#### Where Will You Need Service?

##### Service Address [EDIT](#)

In Progress

New York, NY

#### Case Contacts

All case contacts must register and log in to Project Center with the provided email address to access case information.

#### Primary Contacts

The phone number and email address for the customer and contractor cannot be the same.

##### Customer [ADD](#)

##### Contractor [ADD](#)



Your changes have been successfully saved!

[Go Back](#)[Save](#)[Exit Case](#)[Continue →](#)

ⓘ Your Con Edison account will be either 11 or 15 numbers.

## Case Contacts

All case contacts must register and log in to Project Center with the provided email address to access case information.

### Primary Contacts

The phone number and email address for the customer and contractor cannot be the same.

**Customer**

[ADD](#)

**Contractor**

[ADD](#)

### Additional Contacts

Do any additional contacts need access to this case?

[+ ADD ADDITIONAL CONTACT](#)

Go Back

Save

Exit Case

Continue →



## Submit a Case

### Address & Contacts

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

#### Where will you need service?

<b>Service Address</b> <a href="#">EDIT</a>
● Complete
New York, NY 10002

#### How would you like us to contact your team?

All case contacts must register and log in to Project Center with the provided email address to access case information. The phone number and email address for Customer and Contractor cannot be the same.

<b>Customer</b> <a href="#">EDIT</a>
● Complete
500-100-1000 Ext. 200 500-100-2000

<b>Customer</b> <a href="#">EDIT</a>
● Complete
500-100-1000 Ext. 300 500-100-3000

#### Additional Contacts

Any other additional contacts to associate with this request?

<b>Additional Contact</b> <a href="#">REMOVE CONTACT</a> <a href="#">EDIT</a>
● Complete
500-100-1000 Editor

[+ ADD ADDITIONAL CONTACT](#)

1. Basic Information ✓

2. Address &amp; Contacts ✓

3. Statement of Work ●

4. Project Information ●

5. Case Details ●

6. Review ●

 Help

# Create a Case

## Statement Of Work

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED.

### Case Information

Are Current Transformer Coils or Potential Transformer Coils Required?

Yes

No

Which Part of the Building are You Working on?

Building Part

Commercial



Are You Installing a Generator?

Go Back

Save

Exit Case

Continue →

Yes  No

**Note:** Please be prepared to submit Plot, Elevation and Design Plan in the required documents section of this service request.

### When Will the Planned Excavation Begin?

02/09/2023 

## Scope of Work

Please specify the scope of work for this request. Be as detailed as possible and include the location, parts supplied, duration, and scope of work being performed.

Enter your scope of work

install 2 sets of 4-500 cables

Go Back

Save

Exit Case

Continue →





## Create a Case

### Project Information

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED.

#### Building Information

Number of Buildings

Number of Floors

ⓘ Not Including Basement/Subsurface Levels

Number of Basements/Subsurface Levels

#### Service Information

When Will the Planned Construction Start?

01/26/2023

What Is the Phase on the Customer Side?

Single

Three

Go Back

Save

Exit Case

Continue →

# Case Creation

## Case Details

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED

### Residential Electric Load Information

What area of the residential building are you working on?

- Residential Only
- Common Areas Only
- Both

### Residential Units

Number of New Meters \_\_\_\_\_ Gross Sq ft of All Units \_\_\_\_\_

Please select the type of apartment and enter the number of units for each.

- Studio \_\_\_\_\_ Number of Studio \_\_\_\_\_
- 1 Bedroom \_\_\_\_\_ Number of 1 Bedroom \_\_\_\_\_
- 2 Bedroom \_\_\_\_\_
- 3 Bedroom \_\_\_\_\_
- Lofts or Luxury Apartments \_\_\_\_\_

Will this building have electric heat?

- Yes
- No

Please enter all the residential electric load items for this case. Further details are required once you select each of the load item. You can enter as many load items as you need for this case.

#### Residential Load Item 1 [REMOVE](#)

Load Item	Other	Quantity	Amount	Unit
Phase	Description of the Item			Total Amount:

#### Residential Load Item 2 [REMOVE](#)

Load Item	Computer (PC)	Quantity	Amount	Unit
Phase	Description of the Item (Optional)			Total Amount:

#### Residential Load Item 3 [REMOVE](#)

Load Item	Lighting	Total Amount	Unit	
Phase	Description of the Item (Optional)			Total Amount:

#### Residential Load Item 4 [REMOVE](#)

Load Item	Space Heatin	Total Amount	Unit	
Phase	Description of the Item (Optional)			Total Amount:

[+ ADD ADDITIONAL ITEM](#)


Case Number Assigned ✓

## Create a Case

### Documentation Required

ALL FIELDS REQUIRED, UNLESS OTHERWISE NOTED.

We've received your case information. Your case number is **MC-590339**. Please attach the documentation required for us to review and approve your case.

**Accepted file types:** DWG, PDF, TIF, DOCX, DOC, DNG, JPG, GIF, TXT, XLSX, XLS, BMP 

**Individual file size limit:** 10MB

Plot Plan

[SELECT FILE](#)

Save

Exit Case

Submit Case →



Help



## We Received Your Case

We'll reach out to you once we've reviewed your submission and let you know if we need any additional information. You can view the status of your request in My Projects.

[GO TO MY PROJECTS](#)

## Do You Want to File Another Request?

[File a new request](#) with the same service address.

# My Projects

Welcome back, Jessica Zazzera

You have 6 required actions across 6 projects.

6

## My Messages

You have 0 updated inquiries.

[View My Messages](#)

## My Appointments

You have 0 upcoming appointments.

[View My Appointments](#)

## Find a Case

If you don't see a case listed, you can look it up by searching for the case number or service address.

[Search Cases](#)

## Projects List

+ CREATE NEW CASE

FILTER & SORT

FILTER BY KEYWORD

Showing 1-10 of 11 cases

#MC-	ACTIVE	Electric	1 ACTION REQUIRED
4 Irving PLACE,			Upload the required documentation to submit your case.
<a href="#">View Details</a>			<a href="#">UPLOAD DOCUMENTS</a>
#MC-	ACTIVE	Electric	1 ACTION REQUIRED
			Upload the required documentation to submit your case.
<a href="#">View Details</a>			<a href="#">UPLOAD DOCUMENTS</a>
#MC-	ACTIVE	Electric	1 ACTION REQUIRED
153-25 88TH STREET,		VERIFIED OVERHEAD CLEARANCE COMPLIANCE	<a href="#">FOLLOW UP</a>
<a href="#">View Details</a>			
#MC-	ACTIVE	Electric	1 ACTION REQUIRED
153-25 88TH STREET,		ORDER FINAL CONNECTORS	<a href="#">FOLLOW UP</a>
<a href="#">View Details</a>			



Help



## You've Been Logged Out

You can log back in to continue.

[Log In To Project Center](#)

# What Happens Next

- Countdown emails with more information
- Reminder email 2-3 days prior
- Post Release - Live chat will be available
- Recordings will be available online : [www.coned.com/es](http://www.coned.com/es)

May 2023 - **GO LIVE!**

# For More Information

- Visit [www.coned.com/es](http://www.coned.com/es) for more updates
- Look out for countdown emails and materials closer to launch date
- Launching in May
- LIVE Chat function week of launch



# 5 Minute Break

## Q&A Session to follow



**Closing Remarks**  
**Thank you!**

