

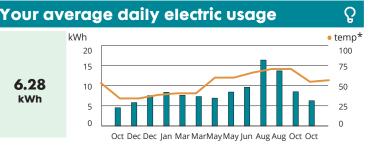
Current balance due

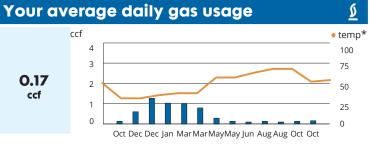
\$73.68

Service delivered to:

Next Billing Date: Friday, December 1, 2023

Account: Prior Account:					
Your bill breakdown \$					
Last billing period	1				
Your billing summary as of Oct					
Your previous charges and paym Total charges from your last bill	ents	\$120.00			
Payments through Oct 30		120.00			
Balance from previous bill	None				
Your new charge	S				
Billing period: Oct 02, 2023 to Oc	t 31, 2023				
Budget billing amount		\$120.00			
Adjustments		-\$46.32			
Total from this billing period	I	\$73.68			





#### **Messages For You**

**Total amount due** 

#### **C**ADJUSTMENT INFORMATION

Your electric bill reflects a one-time New York State Energy Bill Credit of \$24.51. For information, visit ORU.com/BillCredit.

Your gas bill reflects a one-time New York State Energy Bill Credit of \$21.81. For information, visit ORU.com/BillCredit.

# **12 MONTH BUDGET BILLING PLAN**

		Budget Billed	Actual Billed	Difference
Mont	h	To Date	To Date	Amount
12		\$1,440.00	\$1,365.48	-\$74.52

Questions? Contact Us: 🖵 oru.com/ContactUs 🖉 1-877-434-4100

\$73.68



# **Your Energy Bill**



	\$73.68
Amount Enclosed	

#### Enroll in Auto Pay

Please make checks payable to Orange & Rockland.

Orange & Rockland PO BOX 1005 SPRING VALLEY, NY 10977

+

P0000075000 000000000000

0009064

#### Your electricity breakdown rate: ELECTRIC RESIDENTIAL Electric Meter Detail - billing period from October 2, 2023 to October 31, 2023 (29 days) Total Usage Meter # New Read Read Type Date **Prior Read Read Type** Date **Read Diff** kWh Actua Oct 3 19117 Actual Your Supply Charges Your Delivery Charges Forecast Mkt Sup Chg 182.00 kWh @7.352 ¢ \$13.38 **Basic Service Charge** \$21.50 Mkt Supply Chg Adj 182.00 kWh @-2.129 ¢ First 182.00 kWh @9.529¢ each -\$3.87 \$17.34 EVMR Surcharge 182.00 kWh @0.022 ¢ Merchant Function Chg 182.00 kWh @0.307 ¢ \$0.56 \$0.04 Government Surcharge - Commodity \$0.14 Energy Cst Adj 182.00 kWh @0.275 ¢ \$0.50 Total electricity supply charges Transition Adj Chg 182.00 kWh @-0.188¢ -\$0.34 \$10.21 RDM Adjustment 182.00 kWh @-0.769 ¢ -\$1.40 Your total electricity supply cost for this bill is 5.61¢ per kWh. You can compare this SBC Chg 182.00 kWh @0.599 ¢ \$1.09 price with those offered by energy services companies (ESCOs). For a list of ESCOs, visit **Billing Charge** \$0.75 oru.com or call 1-877-434-4100. Government Surcharge - Delivery \$1.38 Total electricity delivery charges \$40.86

Your electricity total

\$51.07

# Your gas breakdown Rate: GAS RESIDENTIAL - SPACE HEATING

# Gas Meter Detail - billing period from October 2, 2023 to October 31, 2023 (29 days)

Meter #	New Read	Read Type	Date	Prior Read	Read Type	Date	Read Diff	Usage in ccf
	1961	Actual	Oct 31	1956	Actual	Oct 02	5	5 ccf
Your Su	pply Charg	ges		Y	our Delive	ry Charg	es	
Gas Supply C	ng 5.00 CCF @ 25.081	1¢		\$1.25 Ba	sic Service Charge -	Includes first 3.0	0 ccf	\$21.00
Merchant Fur	nction Chg 5.00 CCF @	¢ 1.821 ¢		\$0.09 Ne	xt 2.00 CCF @ 71.47	'1¢ each		\$1.43
Government	Surcharge - Commod	lity		\$0.01 Ad	justment charge @	18.800¢		\$0.94
Total gas su	pply charges			\$1.35 RD	M Adjustment 5.00	CCF @ -1.420¢		-\$0.07
Vour total ga	supply cost for this hi	ill is 27 00¢ ner ccf	You can compare th	DR	S 5.00 CCF @0.000	¢		\$0.00
Your total gas supply cost for this bill is 27.00¢ per ccf. You can compare this price with those offered by energy services companies (ESCOs). For a list of ESCOs, visit <u>oru.com</u> or call 1-877-434-4100		' CD	SBC Charge 5.00 CCF @ 0.003 ¢			\$0.00		
		Bill	ing Charge			\$0.75		
		Go	vernment Surcharg	e - Delivery		\$0.79		
				То	tal gas delivery	charges		\$24.84
				Y	our gas toto	al		\$26.19

# Understanding your bill

Basic Service Charge: Covers the cost of metering (residential only), billing and other customer services. This charge may include the cost of a minimum amount of usage that is billed .

Billing Charge: Reflects the itemized portion of the basic service charge related to issuing bills, including printing, mailing, and processing of customer payments.

Electric Vehicle Make-Ready(EVMR) Surcharge: Recovers costs associated with investments made by the Company and incentives paid to customers to support the infrastructure and equipment necessary to accommodate increased electricity demands associated with the deployment of Electric Vehicles, until such costs are reflected in base rates.

Energy Cost Adjustment: Recovers costs related to O&R's prior obligation to purchase energy from non-utility generation sources and other purchase agreements that ensure service reliability. Forecast Market Supply Charge and Market Supply Charge: Adjustment recovers electric supply costs incurred by O&R on behalf of its full service customers. The Forecast Market Supply Charge reflects market prices, while the Market Supply Charge Adjustment reconciles differences between prior period electric supply costs incurred by O&R and recoveries from its customers. Government Surcharges: Include New York State and local taxes, such as the Gross Receipts Tax, and local village taxes, where applicable.

0 How to get in touch with us	Email: oru.com/ContactUs	Phone: 1-877-434-4100	Mail: Orange & Rockland, 390 West Route 59, Spring Valley NY 10977

# Ways to pay your bill

- Auto Pay: Through Automatic Bill Payment, pay from your checking or 1. savings account at no charge. To enroll, put an X in the box on the payment stub and return it with payment, go to oru.com/ABP, or call Customer Assistance.
- Online: On the internet at oru.com/MyAccount. 2.
- Phone: Call our EZ Pay Express System at 1-877-OREZPAY (673-9729). 3.
- 4. App: Download the Orange & Rockland app from the App Store or Google Play Store.
- 5. Debit or credit card: At www.oru.com or toll-free at 1-800-584-1227. Please note a third party convenience fee applies to non-residential customers only.
- In Person: At the walk up windows or at our self-service payment kiosks in 6. our Walk-in Service Centers listed below or at any authorized pay-in-person location (listed on our website). Checks, cash or money orders accepted. Walk-in Service Centers are open Monday through Friday from 8:00
  - a.m. to 4:30 p.m., except holidays.
    - 390 West Route 59, Spring Valley NY
    - 500 Route 208, Monroe NY
    - 15 Jersey Avenue, Port Jervis NY

Home banking: Using your bank's website. 7.

Mail: Send a check or money order using the envelope provided to 8. authorize us to make a one-time electronic fund transfer from your account. You will not get the check back. Do not send cash.

Orange & Rockland PO Box 1005

institution.

Spring Valley NY 10977 When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check. You will not receive your check back from your financial

Questions? Call toll free 1-877-434-4100



#### Understanding your bill (Cont'd)

Merchant Function Charge: For full service customers reflects certain costs associated with procuring electricity, and procuring and storing natural gas, as well as costs incurred by the company related to the credit and collections activities and uncollectible accounts.

Monthly Gas Adjustment or Adjustment Charge: Recovers costs of a number of items related to delivering gas to O&R customers such as balancing charges and pipeline refunds.

New Read: Monthly meter readings are no longer used for billing purposes. Instead, we use the data provided by your smart meter(s), which improve accuracy by recording your energy use in 15-minute intervals. Your New Read is provided for illustrative purposes only.

Prior Read: Your prior meter reading was calculated when your last bill was issued.

Reading Difference: The reading difference is the result of subtracting your prior meter reading from your new meter reading. Please note: the New Read and Prior Read values shown on your bill have been rounded and/or truncated. Calculating the Read Diff yourself may result in a different value than the one shown here.

Reading Type: You will see the word "Estimated" here if your smart meter was unable to communicate your energy use during the billing period. Otherwise, your reading type will be "Actual". Revenue Decoupling Mechanism (RDM): Adjustment is intended to minimize the financial impact to O&R caused by lower sales as O&R implements energy-efficiency programs that help customers reduce consumption. Mechanically, an RDM functions by comparing actual versus authorized revenues and either crediting or collecting any differences from customers in a subsequent period. SBC Charge: The System Benefits charge recovers costs associated with clean energy activities conducted by the New York State Energy Research and Development Authority (NYSERDA ). Total Usage (kWh): Your total usage is the sum of the 15-minute interval data recorded by your smart meter(s) during the billing period. This is used to calculate the energy-delivery and energy-supply

charges on your bill.

Transition Adjustment Charge: Recovers costs associated with customers making a transition to competitive service providers for electric supply, billing and metering services.