

**Orange and Rockland Utilities, Inc**  
**814 Reinstatement Request And Response**  
**Supplemental Information**

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1. When an 814 Reinstatement Will Be Sent      The 814 Reinstatement Transaction Set is used by the Utility to reinstate a customer with their incumbent ESCO/Marketer when a pending enrollment for a new ESCO/Marketer is canceled.
2. One Account/One Commodity Per 814      Each reinstatement transaction may contain only one account for one commodity (i.e. electric or gas).
3. One LIN Per 814 Reinstatement      Each reinstatement transaction may contain only one LIN loop.
4. Request Transaction      The Utility is the only entity that may initiate a Reinstatement Request transaction.
5. Rejections      A Reinstatement transaction may only be rejected for the following reasons:
  - Validation failures (A76).
  - Account does not have service requested (the ESCO does not serve the customer for the commodity indicated in the transaction) (A91).
  - Reinstatement date is missing or invalid (DIV)
  - Reinstatement period expired – Reinstatement not sent within a minimum of two business days in advance of the effective drop date for the incumbent ESCO/Marketer. (A96)
6. N1 Individual (ESCO/Marketer)      At Con Edison, the ESCO Marketer name as it appears in O&RCon Edison files will be provided.
7. N1 (Utility)      At Con Edison, the Utility name will be provided.
8. N1 (Customer)      O&RCon Edison will provide the Customer Name as it appears on the O&RCon Edison account.
9. REF Reference Identification (ESCO/Marketer Customer Account Number)      The E/M may provide E/M Marketer Customer Account Number on the 814 Enrollment or Change transaction. If provided on the 814, O&RCon Edison will send the E/M Marketer Customer Account Number.

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10. REF Reference Identification (Utility Customer Account Number)      The REF03 element of this segment is used to further describe the Product/Service ID (LIN03, Data Element 234) for O&R. (The REF is attached at the end of this document.) The REF03 element must be sent only for the O&R Unmetered Service delivery points. Example: REF~12~1122334890~U will further define the Product/Service ID data element as UNMETERED. The O&R Unmetered Service delivery points are NY Rate Codes 212, 312,104, RECO RC 206, 306, 104 , PIKE RC204, 304 and 103.Must be present on all transactions
11. REF Reference Identification (Previous Utility Customer Account Number)      O&R does not change customer account numbers due to changes in billing cycle and will not use this field.Con Edison will provide the Previous Utility Account Number where the account number has changed in the last 90 days.
12. REF Reference Identification (Utility Account Number for E/M/ Marketer) / Reference Identification      At Con Edison, the Con EdisonThe Account Number for the ESCO/ Marketer will be sent.
13. DTM (Reinstatement Date)      This date must be the same as the effective date of the previously sent Drop Request.